

Campbell County Resource Guide

SERVICE PROVIDERS

Helen Ross McNabb

Crisis Stabilization Unit (865)-541-6858

High Tech A & D- Jason Middleton (423)-201-8948

Center Point (865)-523-4704

- Case Management
- Med Management
- Individual/Family Therapy
- Insurance or Income Based (Safety net) - All children are covered with or without insurance.
 - For safety net you must have the following:
 - SS Card
 - Birth Certificate
 - ID or Driver's license
 - Current piece of mail from the last 3 months
 - Proof of income- bank statement or check statement
- Cover RX for Medications
- Appointments usually available within two weeks for an intake, then an appointment would be made to come back and see a Doctor
- Case Management frequency is based upon level of care
- IOP A&D located in Jacksboro off Money Maker Lane
 - Must be a resident of Campbell County
 - IOP is free
 - No couples husband/wife or boyfriend/girlfriend
 - 3 hrs. a day 4 days a week Mon- Thurs 12-3
- Can refer to Detox at Center Point Residential in Knoxville
 - Medically monitored crisis detox
 - Call every morning and as if there is a bed available
- High Tech A&D
 - Contact Jason Middleton
 - Uses computers , phone , email
 - A counselor sends motivational material to client
 - Transports to appointments
 - Reminders
 - Support groups online

Catholic Charity- Pregnancy Center

Jean Smith
(423)-437-3476
MWF 10:00AM to 4:00PM

All the following is **free**:

- Pregnancy Test for any age , no questions asked
- Maternity clothing
- Clothing for children all ages if available
- One month before the baby is born you will receive all essential baby items
- Car seat after the baby is born
- One can of formula a month
- 10 diapers a month
- Pack and Play –less than 5 months of age
- Catholic Charity also owns the habitat store next to the DCS office in the Mall, so if you see any baby items in the store your family may need, ask Jean.
- Currently working on a pregnancy prevention program
 - Meets the 2nd Tuesday of the month @ 12Pm West LaFollette School Cafeteria
- Donations Call Jeans Cell Phone 423-201-0572

CHET Health Clinic

- New facility behind CVS
- Insurance or safety net \$15 copay for visit \$20 X-ray
- Case management
- Prescription management
- Sends appointment reminders
- Telehealth /Skype with Specialists for low income patients.
- Assists with Dental up to \$300

Developmental Center

Missy Tackett

- Day program for mental challenged adults.
- Residential care available

Domestic Violence Education Class

Rebecca Brandenburg-Herrell

(423)-562-8325

- 12 weeks
- 1 day a week
- NO COST
- Located in Jacksboro at CHET or LHA

- Clothes Closet
 - 10AM -4PM Thursday-Friday
 - 109 Pleasant Ridge Road Lafollette
 - Adult clothing 50 cents
 - Children's clothing 50 cents
 - If DCS calls clothing can be free

- Domestic Violence Shelter
 - Voluntary 30 to 90 days
 - Assist in order of protection
 - Community education
 - Children's program
 - Counseling
 - Financial management
 - Victims Compensation
 - 7 apartments for \$200 a month for Victims of domestic Violence
 - Support groups last Tuesday of each month 5PM-7PM at Clothes Closet

- Ridgeview
 - In-Home TennCare team
 - Therapy Individual and Family
 - Amazing Recovery 14 week program in high school
 - Sliding scale available
 - TIPS- Parenting group
 - MIST- Mothers Infant Sober Together
 - Come to intake with as much information as possible
 - Bring cans

- Youth Villages
 - Contact Lisa or Danielle
 - Transitional living
 - 60% receive case management
 - 40% receive a resource packet
 - Day program for Non –Custody
 - 9 Months to 1 year
 - Youth has control over the case and can opt out anytime.
 - Stability after 14 years of age
 - Until 24 years of age
 - In-home CCFT

- Recent occurrence (30 Days)
- For removal or residential
- Must have previous mental health treatment Pilot Program
 - High risk of removal and has an open DCS case
 - 3 times a week 4 hours week
 - Family focused
 - Parenting skills on how to handle Youth

Health Department

- Family Planning
- Testing for STD's excluding Hepatitis B
- Can give immunization for Hepatitis B
- Highest amount of case in the area are in Campbell County
- Pregnancy test
 - Apply for TennCare that day
- Dental service
- WIC
 - Income based- guidelines on website
 - Up until child is 5 years of age

Alcohol and Drug Services: Campbell County and Residential

Drug Helpline: 1-800-662-HELP(4357)

Celebrate Recovery

Jellico, TN: 1-423-494-7293

Corbin, KY: 1-606-523-0630

Jacksboro, TN: 423-494-5801

White Oak, KY: 423-784-7858

Magnolia Ridge (Johnson City, TN): 1-423-232-4130

Trillium (Corbin, KY): 1-606-523-5900

CenterPointe (Knoxville, TN): 1-865-523-4704

Alcoholics Anonymous and Narcotics Anonymous: 423-562-6179 or 1-800- 249-0012

Ridgeview Outpatient Center: 423-562-7426

Helen Ross McNabb (LaFollette, TN): 423-562-2518

IOP at Helen Ross McNabb-Doug Parnell: 423-377-5446

INPATIENT/RESIDENTIAL:

Buffalo Valley, Inc.: 931-233-3625

Agape: 865-546-7577

CADAS: 877-282-2327

Teen Challenge- 423-756-5558

Life Changers- 865-403-0149

Renaissance Recovery-865-474-1299

Serenity Centers-(865) 247-5196

Claiborne County Resource Guide

EMERGENCY NUMBERS

Child Abuse Hotline.....	1-877-237-0004
Department of Children’s Services	
Adult Protective Services.....	1-888-277-8366
Emergency Ambulance, Fire, Police.....	911
Mobile Crisis- Adult.....	865-539-2409
Specialized Crisis Services – Youth.....	1-866-791- 9224
Claiborne County Sheriff’s Department.....	423-526-9829
Tazewell Police Department.....	423-626- 5104
Information & Referral Search.....	211
Poison Control.....	1-800-222-1222
Claiborne Utilities District.....	423-626-4282
Powell-Valley Electric.....	423-626- 0700
Arthur-Shawnee Utility District.....	423-869-3874
Claiborne County Board of Education.....	423-626-3543
National Suicide Prevention Lifeline.....	1-800-273-TALK (8255)
National Youth Crisis Hotline.....	1-800-442-HOPE (4673)
National Domestic Violence Hotline.....	1-800-799-SAFE (7233)

ADVOCACY

CASA, A CHILD'S VOICE IN COURT, INC.

Cherokee Place Plaza Building, Suite C104
2200 Sutherland Avenue, Knoxville, TN 37919
(865) 329-3399
(865) 329-3388
(865) 329-3377

CASA is a court appointed special advocate program for children who have been abused or neglected. CASA explores the history of each child assigned by juvenile court and makes recommendations to the judge regarding the best of the child/children.

CATHOLIC CHARITIES OF EAST TENNESSEE, INC.

119 Dameron Ave. Knoxville, TN 37917
(865) 603-3864

Provides social services to those in need, including but not limited to children's emergency shelter, pregnancy services, therapeutic counseling, tuition evaluation for private schools, housing counseling, housing for seniors, budgeting, housing community for those with HIV/AIDS, housing for those with severe mental illnesses, immigrant services, group home services for male youth ages 12 and older, and more.

CLAIBORNE CHILDREN'S ALLIANCE (Child Advocacy Center)

Provides Forensic Interviews, Child/Family/Court Advocacy, Therapy, and Forensic medical exams to child victims of severe abuse and neglect. All services are provided at no cost to the victim and their non-offending caregivers.

HELEN ROSS MCNABB- IMMIGRANT HELP

(865) 524-1312

DISCRIMINATION HOTLINE

1-800-251-3589

For employment and housing concerns

ALCOHOL & DRUG TREATMENT PROGRAMS/ SUPPORT

AGAPE

428 East Scott Avenue, Knoxville, TN 37917
(865) 525-1661 (Office)
(865) 546-7577 (Admissions)
(865) 525-0596 (Service/Intake Program)

This is a residential therapeutic community for women in recovery from chemical addiction. Applicants must have 72 hours sobriety, be at least 18 and ambulatory. Admission preference to pregnant IV drug users, but also others if space is available.

ALANON/ALATEEN

(865) 525-9040

Modeled on the Twelve Steps of AA, Alanon provides support and information to families and friends coping with the alcoholic. Alateen provides support and information for children 10 to 20 years of age whose lives are affected by the drinking of relatives or friends.

ALCOHOLICS ANONYMOUS

(865) 522-9667

Offers support and recovery to persons suffering from addiction.

BRADFORD HEALTH SERVICES

301 South Gallaher View Road, Suite 300, Knoxville, TN 37919

(865) 693-9326

1-800-333-1865

www.bradfordhealth.com

Bradford Health offers treatment, assessments, detox-stabilization, and addiction therapy for pain management patients, intensive outpatient, and residential hospitalization. Emergency consult available 24hrs a day.

CELEBRATE RECOVERY

225 Pump Springs Road, Harrogate, TN 37752

(423) 869-8323

NARCOTICS ANONYMOUS

1-800-249-0012

(865) 583-3536 (Helpline)

Narcotics Anonymous is a Twelve Step support group for those who are addicted to drugs. A Helpline is answered close to meeting times in our local area. Local meetings are held throughout the area.

RENAISSANCE RECOVERY GROUP

7220 Wellington Dr. Knoxville, TN 37919

(865) 474-1299

Provides A/D treatment to include on-site IOP as well as in-home A/D support. Those needing the in-home services do not have to be utilizing IOP services from RRG and in-

home services are at no cost to those with TennCare. In-home services range from 1-3 times weekly, depending on need.

SERENITY

Detoxification and Residential and Outpatient Services
6628 Central Avenue Pike Knoxville, TN 37912
(865) 247-5196

TENNESSEE REDLINE

Information and Referral (800) 889-9789
Gambling Addiction Hotlines, Substance Abuse Education/Prevention, Substance Abuse Hotlines, Alcoholism Hotlines.

VILLAGE BEHAVIORAL HEALTH

Clay McCoy, Director of Business Development
865-380-4452 (referrals)
865-970-1866 (fax)
Clay.McCoy@AcadiaHealthcare.com
Contact: 865-970-1263
www.VillageBH.com

Most commercial insurances accepted, TennCare, private pay, and some select other funding sources. Residential Treatment Facility with a SACS accredited private school. Specializes in helping children, ages 13-17, who struggle with mental health and/or substance abuse issues. Serves all counties in Tennessee.

TENNESSEE PSYCHIATRIC RESIDENTIAL PLACEMENT FOR ADOLESCENT

MADISON OAKS ACADEMY - Jackson, TN

731-668-5880
Kristen Cox
217-556-3434 (Middle TN Assessments)
Tina Ayers
731-614-2832 (Northwest and Southwest TN Assessments)

YOUTH VILLAGES Deer Valley Linden, TN

CEDAR GROVE- Treatment for Sex Offenders

ROLLING HILLS- Psychiatric Hospital

LAKE SIDE- Psychiatric Hospital

ARROWHEAD RANCH- Normandy, TN (Boys Only And It Is A Level 1 Facility, 1 Year Commitment)

OASIS CENTER- SHELTER Nashville, TN

CUMBERLAND HEIGHTS (Psych Residents Nashville) Contact: Janice Vance (615)-636-1175

HERMITAGE HALL Nashville, TN (Male Adolescent Sex Offenders, Level Iv)

SEQUEL YOUTH SERVICES Admission Director (865)-494-5554 Ext.340

Norris Academy Dawn Kozlowski-Dunaway (865)-376-2296 Admission Director at Kingston Academy

MCDOWELL Dyersburg, TN (Detention Beds)

OAK PLAINS ACADEMY

VILLAGE BEHAVIORAL HEALTH

Clay McCoy, Director of Business Development

865-380-4452 (referrals)

865-970-1866 (fax)

Clay.McCoy@AcadiaHealthcare.com

865-970-1263

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OUTPATIENT AND INTENSIVE OUTPATIENT PROVIDERS

MENTAL HEALTH CO-OP Nashville, TN Michael Kershner (615)-743-1623

HEALTH CONNECT AMERICA (Several Locations)

CENTERSTONE

GUIDANCE CENTER Smyrna, TN

TEEN TRAX Murfreesboro, TN

ADDICTION/ SUBSTANCE ABUSE TREATMENT FACILITIES

THE BRIDGE RECOVERY Bowling Green, KY (Adults)

FOUNDATION RECOVERY Nashville, TN (Adults)

BHG RECOVERY GROUP For Opiate Addiction (Adults)

BUDGETING/ FINANCIAL GUIDANCE AND SELF-SUFFICIENCY

CATHOLIC CHARITIES OF EAST TENNESSEE, INC.

119 Dameron Ave. Knoxville, TN 37917

(865) 603-3864

Provides social services to those in need, including but not limited to children's emergency shelter, pregnancy services, therapeutic counseling, tuition evaluation for private schools, housing counseling, housing for seniors, budgeting, housing community for those with HIV/AIDS, housing for those with severe mental illnesses, immigrant services, group home services for male youth ages 12 and older, and more.

CATHOLIC HISPANIC MINISTRY

(865) 637-4769

Provides assistance and guidance for Hispanic families, financial assistance.

TENNESSEE DEPARTMENT OF LABOR AND WORKFORCE

300 Court Street, Tazewell, TN 37879

(423) 626-5331

THE JOB SHOP, INC. STAFFING SERVICES

(423) 206-5306

Court St., Suite 4 Tazewell, TN 37879

Assists individuals in obtaining jobs. Provides listings of available jobs in the area.

CHILDCARE

CLAIBORNE COUNTY 2-1-1

Dial 2-1-1

www.211tn.org

One-stop referral and assistance for financial, utility, and many other needs. *

EAST TENNESSEE CHILD CARE RESOURCE AND REFERRAL NETWORK

UT Conference Center 600 Henley Street, Suite B045, Knoxville, TN 37996-4102

(865) 974-7750

Assist parents seeking childcare to find child care providers in their area.

EAST TENNESSEE HUMAN RESOURCE AGENCY

1720 Church Street. Tazewell, TN 37879

(423) 626- 8187

Child and adult care, employment development and training, summer youth employment, homemaker program, summer food services for children, emergency food and shelter services, low-income home energy assistance, and weatherization, public transportation.

CHILDREN AND YOUTH SERVICES

AMERICAN RED CROSS

Maryville, TN
(865) 983-0821

The Red Cross provides classes and training including baby-sitting training, first aid and disaster training (all ages) & as well as learning to swim.

BIG BROTHERS/ BIG SISTERS

Knoxville, TN
(865) 523-2179

Provides mentoring services to children throughout East Tennessee.

RELATIVE CAREGIVER PROGRAM/FOOTHILLS OMNI COMMUNITY HEALTH

Kingston/ALL EAST TN
(865) 755-3290
1-866-321-9111

The Relative Caregiver Program serves every county in East Tennessee. Provides assistance, support to relatives who are raising their grandchildren, nieces, nephews. Includes the following services: Assessment of needs, home and community-based services and referral to other supports, caregiver support groups, enrichment opportunities, family advocacy, short-term case management, one-time emergency financial and/or start-up assistance.

CLOTHING

GOODWILL INDUSTRIES

Cumberland Gallery Shopping Center 302 South Broad Street, New Tazewell, TN 37825
(423) 626-1909

Operates a thrift store to provide used clothing, shoes, household items, etc.

MODEL VALLEY ECONOMIC DEVELOPMENT COOPERATION

(423) 784-7039

PO Box 63, Clairfield, TN. 37715

Provides legal services. Develops housing sites. Provides clothing for needy families.

PUMP SPRINGS BAPTIST CHURCH

225 Pump Springs Road, Harrogate, TN 37752
(423) 869- 8323

Local thrift store/benevolence ministry providing clothing, food, and assistance to those in need.

COUNSELING/ MENTAL HEALTH

YOUTH VILLAGES SPECIALIZED CRISIS SERVICES

1-866-791-9224

Provides assessment and evaluation of children and youth, up to age 18, who are experiencing a psychiatric emergency. Specially trained crisis counselors are available 24 hours a day to respond to crises rapidly and effectively, wherever they occur.

CATHOLIC CHARITIES

119 Dameron Ave., Knoxville, TN 37917

(865) 524-9896

Offers reality based therapy that helps clients gain effective control of their lives through increased self awareness. Services include individual, family, marital and group therapies. Services are provided on a voluntary basis with payment based on a sliding scale.

CONTACT HELPLINE

P.O. Box 11234, Knoxville, TN 37939

(865) 523-9124 (Hotline)

(865) 523-9108 (Business)

Serves all areas. Phone volunteers, who are trained to do supportive listening, suicide prevention, crisis intervention and give information and referral when needed, provide services 24 hours per day. Services include KIDKALL, a children's helpline: Parent Helpline; and a Reassurance program for the elderly and shut-in.

CHEROKEE HEALTH SYSTEMS

(423) 626-2965

1596 Hwy. 33 South, New Tazewell, TN. 37825

Provides diagnostic evaluation, counseling, and treatment services to children and adults.

HEALTH CONNECT AMERICA, INC

1517 East Andrew Johnson Hwy Morristown, TN 37813

423-839-2550 Phone

423-839-2552 FX

www.healthconnectamerica.com

Providing In-home services for families who are identified as "at risk," Case management Services for support in the home, and Medication Management Services. HCA also provides Mental Health IOP, and Alcohol and Drug IOP. HCA serves Grainger, Hamblen, Cocke, Claiborne, Sevier, Hawkins, Hancock, Jefferson, and Greene Counties.

PROJECT AGAINST SEX ABUSE OF APPALACHIAN CHILDREN

Helen Ross McNabb 901 East Summit Hill Drive, Suite 103, Knoxville, TN 37915

(865) 546-7483

Provides counseling and therapy. Treats adolescent sex offenders and adult survivors of sexual abuse. Accepts TENNCare and a sliding fee scale available.

DISABILITY SERVICES

A.R.C. OF CLAIBORNE COUNTY

(423) 626-6757

A family-based organization committed to securing for all people with mental retardation or other disabilities the opportunity to choose and realize their goals of where and how they live, learn, work, and play. They empower and support individuals and their families through advocacy and education services.

VOCATIONAL REHABILITATION

Po Box 179, Tazewell TN. 37879

(423) 626-1588

Provides job training and assistance with college tuition for high school students who have a physical or mental disability.

SOAR_SSI/SSDI OUTREACH, ACCESS, AND RECOVERY TECHNICAL ASSISTANCE (SOAR TA)

Fast track for obtaining disability.

<http://www.prainc.com/soar/>

This national project is designed to increase access to the disability income benefit programs administered by the Social Security Administration (SSA) for eligible adults who are homeless or at risk of homelessness, and have a mental illness and/or a co-occurring substance use disorder.

TENNESSEE'S EARLY INTERVENTION SYSTEM (TEIS)

2726 Island Home Blvd., Knoxville, TN 37920

(865) 579-3099

TEIS provides services for developmentally delayed children. They also offer resource referrals and family services for parents and caregivers.

TENNESSEE INFANT PARENT SERVICE (TIPS)

2726 Island Home Blvd., Knoxville, TN 37920

(865) 579-3099

TIPS is a statewide home-based program for the families of preschoolers having hearing loss, vision loss, multiple challenges, a diagnosed condition that has a high probability of

resulting in developmental delay. TIPS also provides a link between the child's home-based program and childcare environment. Serving children ages birth through 3.

AMERICAN COUNCIL FOR THE BLIND

1-800-424-8666

National information, referral, and consumer advocacy.

AT&T FOR CUSTOMERS WITH DISABILITIES

1-888-390-7770

Billing inquiries, to apply for reduced rates on long-distance calls carried by BellSouth (for people whose disability requires use of a text telephone), to request a copy of the text telephone (TTY) directory, and other services for customers with disabilities. Some long-distance companies offer special rates, free services, or special equipment for people with disabilities; call your long-distance company to inquire.

DISABILITY RESOURCE CENTER

900 East Hill Avenue, Suite 120, Knoxville, TN 37915

(865) 637-3666

(865) 637-6796 TTY (for deaf only)

Provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

EDUCATION

CLAIBORNE COUNTY ADULT LEARNING CENTER

(423) 626-8222

PO BOX 800, Tazewell, TN. 37879

GED Preparation, Job readiness skills, career and educational referrals.

CLAIBORNE COUNTY BOARD OF EDUCATION

(423) 626-3543

HEAD START CLINCH-POWELL EDUCATIONAL COOPERATIVE

P.O. Box 279, Tazewell, TN 37879

(423) 626-9270

Center based and home based opportunities for children 3-5 years old and comprehensive services for the families. Call for applications and information.

TN DEPT OF EDUCATION

TN Home School Information/Forms

Andrew Johnson Tower 6th FL
710 James Robertson Pkwy Nashville, TN 37243
(615) 741-2731
Home Schooling, Education, Home Schooling Licensing.

VETERANS UPWARD BOUND

1912 Andy Holt Avenue, 25 HPR Bldg. University of Tennessee Knoxville, TN 37996
(865) 974-4466

For veterans (low-income or first in family to go to college) who are potential college students, even if they need a GED first. Free services to prepare for enrollment in postsecondary programs at vocational, technical, or college level.

FOOD/ NUTRITION ASSISTANCE

EAST TENNESSEE HUMAN RESOURCE AGENCY

1720 Church Street, Tazewell, TN. 37879
(423) 626- 8187

Child and adult care, employment development and training, summer youth employment, homemaker program, summer food services for children, emergency food and shelter services, low-income home energy assistance and weatherization, public transportation. Also provides nutritious meals to children during summer months, when out of school.

MANNA HOUSE

(423) 869-9777

Maintains clothing center and food pantry for needy families. Counseling services are also available.

PUMP SPRINGS BAPTIST CHURCH

225 Pump Springs Road, Harrogate, TN 37752
(423) 869- 8323

Local thrift store/benevolence ministry providing clothing, food, and assistance to those in need.

WORSHIP CENTER

(423) 626-1330

Provides monthly food assistance.

HEALTH/ MEDICAL

CLAIBORNE COUNTY HOSPITAL

(423) 626-4211

CLAIBORNE COUNTY HEALTH DEPARTMENT

(423) 626-4291

Immunization, WIC, CHAD, HUGS, well child checkups, newborn screenings, Prenatal Services, Family Planning Services, Health Education Services.

FREE MEDICAL CLINIC of AMERICA KNOXVILLE

Medical Care

6209 Chapman Highway, Knoxville, TN 37920

(865) 577-3733

Provides free medical care to persons without insurance.

INTERFAITH HEALTH CLINIC

315 Gill Ave., Knoxville, TN 37917

(865) 546-7330

Serves all areas. Primary medical care, dental care, mental health treatment, counseling, eye care, pharmacy. Hospitalization for diagnosis and treatment.

REMOTE AREA MEDICAL

1834 Beech Street, Knoxville, TN 37920

(865) 579-1530

www.ramusa.org

Free vision care provided during weekend clinics staffed by volunteer providers. Clinics may be requested by county health departments and other social service agencies.

Unemployed, uninsured, and low-income people are served. No charge for services.

Please check the website for scheduled clinics/times.

SERVOLUTION HEALTH CLINIC

245 Powell Valley School Lane Speedwell, Tn. 37870

Phone: 276-445-1067

FAX: 276-445-1069

info@servolutionhealthservices.org

<http://www.servolutionhealthservices.org/>

A Free Medical, Dental, and Optometry Clinic. All patients must go through a pre-qualification screening. To qualify to be a patient you must not have insurance. Your income must be at or below the 200% of the Poverty Level. For appointment, call 276-445-1067. Serves all counties.

HISPANIC SERVICES

CATHOLIC CHARITIES OF EAST TENNESSEE, INC.

119 Dameron Ave. Knoxville, TN 37917

(865) 603-3864

Provides social services to those in need, including but not limited to children's emergency shelter, pregnancy services, therapeutic counseling, tuition evaluation for private schools, housing counseling, housing for seniors, budgeting, housing community for those with HIV/AIDS, housing for those with severe mental illnesses, immigrant services, group home services for male youth ages 12 and older, and more.

CHEROKEE HEALTH SYSTEMS

Broadway Hispanic Medical Clinic

511 N Broadway, Knoxville, TN 37917

(865) 525-2104

Provides medical services to Hispanic families.

HOLA HORA LATINA

PO Box 32192, Knoxville, TN

(865) 588-1923

Exists to bring Latino community together.

HISPANIC CHAMBER OF COMMERCE

17 Market Square #201, Knoxville, TN

(865) 246-2628

Direct community and business services organization catering to the Hispanic and Latino community.

HOMEMAKER/ HOUSEHOLD CLEANUP SERVICES

LIVE-IT

PO Box 416, Seymour, TN 37865

(865) 223-7599

Serves all counties.

Provides repairs and home services to people in need, with an expectation that they will in some way "pay it forward".

Services are free.

HOME REPAIR

CLAIBORNE COUNTY 2-1-1

Dial 2-1-1

www.211tn.org

One-stop referral and assistance for financial, utility, and many other needs.

AID TO DISTRESSED FAMILIES OF APPALACHIAN COUNTIES

Home Rehabilitation/Repair

1051 Oak Ridge Turnpike, Oak Ridge, TN 37830

(865) 483-6028

Home Rehabilitation Programs

EAST TENNESSEE HUMAN RESOURCE AGENCY

1720 Church Street, Tazewell, TN. 37879

(423) 626- 8187

Child and adult care, employment development and training, summer youth employment, homemaker program, summer food services for children, emergency food and shelter services, low-income home energy assistance and weatherization, public transportation.

HOUSEHOLD ITEMS

GOODWILL INDUSTRIES

(423) 626-1909

Cumberland Gallery Shopping Center

302 South Broad Street, New Tazewell, TN. 37825

Operates a thrift store to provide used clothing, shoes, and household items, electrical appliances, etc. at reduced prices.

HOUSING/ HOMELESSNESS

BELL COUNTY HOMELESS SHELTER

117 Pine Street, Pineville, KY

(606) 337-5519

Serves homeless people in Southeast Kentucky and Claiborne County, TN, Lee County, VA.

CLAIBORNE COUNTY 2-1-1

Dial 2-1-1

www.211tn.org

1-866-588-4211.

Teleinterpreter and Spanish speaking staff available. One-stop referral and assistance for financial, utility, and many other needs.

HABITAT FOR HUMANITY

(423) 626-8434

114 Main Street, New Tazewell, TN. 37825

HOMELESS NO MORE—CONTINUUM OF CARE

1051 Oak Ridge Turnpike, Oak Ridge, TN 37830

(865) 481-3837 ext. 101

Provides assistance with transportation and childcare. Provision of referral sources for the homeless.

KNOXVILLE UNION RESCUE MISSION

New Life Inn 418 Broadway, Knoxville, TN 37917

(865) 673-6540

Serves all areas. Shelter for homeless, counseling, and referral, case management. Offers emergency shelter, meals, and recovery services.

KNOX AREA RESCUE MINISTRIES

Serenity Shelter Location unpublished

(865) 971-HOPE

Serves all areas. Offers 24 hr. crisis line. Serves Battered and emotionally abused women. Provides lodging, clothing and meals, appropriate programs, recovery, referral service.

HUD

Knoxville and surrounding counties

(865) 545-4370

KNOX HOUSING PARTNERSHIP

Affordable Rental Housing

109 N Winona Street, Knoxville, TN 37917

(865) 637-1679

MODEL VALLEY ECONOMIC DEVELOPMENT COOPERATION

(423) 784-7039 PO Box 63, Clairfield, TN. 37715

Provides legal services. Develops housing sites. Provides clothing for needy families.

RURAL DEVELOPMENT—USDA

4730 New Harvest Lane, Suite 300, Knoxville, TN 37918

(865) 523-3338

Provides loans for low-income families to purchase a home.

SALVATION ARMY

Men's Shelter

409 North Broadway, Knoxville, TN 37917

(865) 525-0434

Serves all areas. Shelter for homeless; must be sober, have valid ID, and be able to work.

TENNESSEE VALLEY COALITION TO END HOMELESSNESS

1-877-488-8234

Funds and assistance to pay rent or mortgage to stabilize living situation, when eviction is imminent. Must have some type of sustainable monthly income.

TNHOUSINGRESOURCE.ORG

1-866-973-3147

www.tnhousingresource.org

One-stop for available housing, apartments throughout all counties in Tennessee.

WOMEN'S SHELTER—JOY BAKER CENTER

409 N. Broadway, Knoxville, TN 37917

(865) 522-4673

Serves battered and emotionally abused women in all areas. Provides shelter, clothing, meals, appropriate programs, recovery, and referral service.

LEGAL

CLAIBORNE COUNTY JUVENILE COURT

P.O. Box 644, Tazewell, TN 37879

(423) 626-5208

COMMUNITY MEDIATION CENTER

(865) 594-1879

912 S Gay St # L300, Knoxville, TN 37902-1831

Provides assistance for families with rental disputes, legal disputes, and disagreements of most any type.

LEGAL AID OF EAST TENNESSEE

Jeffrey A. Armstrong Legal Aid of East Tennessee

1001 West Second North Street Morristown, TN 37814

423-587-4850 (Ext. 1703)

423-587-4857 (Fax.)

jarmstrong@laet.org

Provides a wide range of civil matters-based on income and assets.

MODEL VALLEY ECONOMIC DEVELOPMENT COOPERATION

(423) 784-7039

PO BOX 63, CLAIRFIELD, TN. 37715

Provides legal services. Develops housing sites. Provides clothing for needy families.

RURAL LEGAL SERVICES OF TENNESSEE

226 Broadway, Jackson Square, Oak Ridge, TN 37830

(865) 483-8454

Offers free legal services to low-income people. Priority cases include those involving health, housing, domestic violence, public benefits and education.

MENTORSHIP PROGRAMS

BIG BROTHER BIG SISTER OF EAST TENNESSEE

318 N. Gay St. #100 Knoxville, TN 37917

(865) 523- 2179

<http://www.tennesseebig.org/>

Provides mentorship programs for children and youth ages 6-18.

Tennessee Advocacy Talk's (TAT) Youth Coaching Program

www.tenntalk.org

Individual and peer coaching and mentoring program that is mainly offered virtually through Skype or telephone calls with outings throughout the year. All teens ages 13-17 accepted.

PARENTING/ EDUCATION

HELEN ROSS MCNABB

901 E. Summit Hill Drive, Knoxville, TN 37915

(865) 524-7483

Parenting classes for adults and services for children as well.

CLAIBORNE COUNTY 2-1-1

Dial 2-1-1

www.211tn.org

1-866-588-4211.

Tele-interpreter and Spanish speaking staff available. One-stop referral and assistance for financial, utility, and many other needs.

PARENTS ANONYMOUS OF TENNESSEE

1-800-356-6767

Parent helpline—a free 24-hour support line for parents.

DISCRIMINATION HOTLINE

1-800-251-3589

For employment and housing concerns.

RELATIVE CAREGIVER PROGRAM/FOOTHILLS OMNI COMMUNITY HEALTH

(865) 755-3290

1-866-321-9111

The Relative Caregiver Program serves every county in East Tennessee. Provides assistance, support to relatives who are raising their grandchildren, nieces, nephews. Includes the following services: Assessment of needs, home and community-based services and referral to other supports, caregiver support groups, enrichment opportunities, family advocacy, short-term case management, one-time emergency financial and/or start-up assistance.

TENNESSEE HELPLINE

355 South Gallatin Rd., Madison, TN. 37115

1-800-556-6767

Links persons interested in improving parenting skills, obtaining domestic violence information, or basic parenting concerns.

RENT & UTILITY ASSISTANCE

CLAIBORNE COUNTY 2-1-1

Dial 2-1-1

www.211tn.org

1-866-588-4211.

Teleinterpreter and Spanish speaking staff available. One-stop referral and assistance for financial, utility, and many other needs.

EAST TENNESSEE HUMAN RESOURCE AGENCY

1720 Church St., Tazewell, TN. 37879

(423) 626- 8187

Child and adult care, employability development and training, summer youth employment, homemaker program, summer food services for children, emergency food and shelter services, low-income home energy assistance and weatherization, public transportation.

PUMP SPRINGS BAPTIST CHURCH

225 Pump Springs Road, Harrogate, TN 37752

(423) 869- 8323

Local thrift store/benevolence ministry providing clothing, food, and assistance to those in need.

TENNESSEE VALLEY COALITION TO END HOMELESSNESS

1-877-488-8234

Funds and assistance to pay rent or mortgage to stabilize living situation, when eviction is imminent. Must have some type of sustainable monthly income.

TRANSPORTATION**EAST TENNESSEE HUMAN RESOURCE AGENCY**

1720 Church Street, Tazewell, TN. 37879

(423) 626- 8187

Child and adult care, employability development and training, summer youth employment, homemaker program, summer food services for children, emergency food and shelter services, low-income home energy assistance and weatherization, public transportation.

TENNCARE TRANSPORTATION

1-800-671-4018

Transportation to medical appointments for TennCare enrollees is available. Must have a social security number when calling.

MISCELLANEOUS**AT&T**

1-888-757-6500

Assistance for low-income families to better afford telephone installation and service. Lifeline Assistance Plan— offers a discounted monthly rate for one telephone line per household at the principal place of residence. Proof of income eligibility will be required. Link up Tennessee—For Tennesseans who cannot afford the entire one time installation and connection charges to have a telephone. Social worker and/or caseworker must make arrangements for the client. Income must be verified.

CATHOLIC CHARITIES OF EAST TENNESSEE, INC.

119 Dameron Ave. Knoxville, TN 37917

(865) 603-3864

Provides social services to those in need, including but not limited to children's emergency shelter, pregnancy services, therapeutic counseling, tuition evaluation for private schools, housing counseling, housing for seniors, budgeting, housing community for those with HIV/AIDS, housing for those with severe mental illnesses, immigrant services, group home services for male youth ages 12 and older, and more.

THE JOB SHOP, INC. STAFFING SERVICES

(423) 206-5306

Court Street, Suite 4, Tazewell, TN. 37879

Assists individuals in obtaining jobs. Provides listings of available jobs in the county.

NEW TAZEVELL SENIOR CENTER

P.O. Box 329, Tazewell, TN 37879

(423) 626-9471

Cocke County Resource Guide

EMERGENCY NUMBERS

Child Abuse Hotline.....	1-877-237-0004
Department of Children’s Services Adult Protective Services.....	1-888-277-8366
Emergency Ambulance, Fire, Police.....	911
Mobile Crisis- Adult.....	865-539-2409
Specialized Crisis Services – Youth.....	1-866-791- 9224
Cocke County Sheriff’s Department.....	423-623-6004
Newport Police Department.....	423-623-5556
Information & Referral Search.....	211
Poison Control.....	1-800-222-1222
Newport Utilities District.....	423-625-2800
Jefferson-Cocke Gas and Utilities.....	865-475-7911
Cocke County Board of Education.....	423-623-1336
National Suicide Prevention Lifeline.....	1-800-273-TALK (8255)
National Youth Crisis Hotline.....	1-800-442-HOPE (4673)
National Domestic Violence Hotline.....	1-800-799-SAFE (7233)

ADVOCACY

DEPARTMENT OF CHILDREN'S SERVICES

Cocke County Office

Fax #423-625-1267

615 W. Broadway, Newport, TN 37821

CATHOLIC CHARITIES OF EAST TENNESSEE, INC.

119 Dameron Ave. Knoxville, TN 37917

(865) 603-3864

Provides social services to those in need, including but not limited to children's emergency shelter, pregnancy services, therapeutic counseling, tuition evaluation for private schools, housing counseling, housing for seniors, budgeting, housing community for those with HIV/AIDS, housing for those with severe mental illnesses, immigrant services, group home services for male youth ages 12 and older, and more.

COCKE COUNTY JUVENILE COURT

111 Court Ave., Newport, TN 37821

(423) 623-8619

ALCOHOL & DRUG TREATMENT PROGRAMS/ SUPPORT

AGAPE

428 East Scott Avenue, Knoxville, TN 37917

(865) 525-1661 (Office)

(865) 546-7577 (Admissions)

(865) 525-0596 (Service/Intake Program)

This is a residential therapeutic community for women in recovery from chemical addiction. Applicants must have 72 hours sobriety, be at least 18 and ambulatory. Admission preference to pregnant IV drug users, but also others if space is available.

ALANON/ALATEEN

(865) 525-9040

Modeled on the Twelve Steps of AA, Alanon provides support and information to families and friends coping with the alcoholic. Alateen provides support and information for children 10 to 20 years of age whose lives are affected by the drinking of relatives or friends.

ALCOHOLICS ANONYMOUS

(865) 522-9667

Offers support and recovery to persons suffering from addiction.

CELEBRATE RECOVERY

225 Pump Springs Road, Harrogate, TN 37752

(423) 869-8323

EMPOWER COCKE COUNTY

Provides free parenting, budgeting, domestic violence, alcohol and drug classes, and anger management classes as well as assistance with household items, clothing, and rent and utility assistance.

<http://empowercockecounty.com/>

423-532-1308

NARCOTICS ANONYMOUS

1-800-249-0012

(865) 583-3536 (Helpline)

Narcotics Anonymous is a Twelve Step support group for those who are addicted to drugs. A Helpline is answered close to meeting times in our local area. Local meetings are held throughout the area.

RENAISSANCE RECOVERY GROUP

7220 Wellington Dr. Knoxville, TN 37919

(865) 474-1299

Provides A/D treatment to include on-site IOP as well as in-home A/D support. Those needing the in-home services do not have to be utilizing IOP services from RRG and in-home services are at no cost to those with TennCare. In-home services range from 1-3 times weekly, depending on need.

SERENITY

Detoxification and Residential and Outpatient Services

6628 Central Avenue Pike Knoxville, TN 37912

(865) 247-5196

VILLAGE BEHAVIORAL HEALTH

Clay McCoy, Director of Business Development

865-380-4452 (referrals)

865-970-1866 (fax)

Clay.McCoy@AcadiaHealthcare.com

Contact: 865-970-1263 or website is www.VillageBH.com

Most commercial insurances accepted, TennCare, private pay, and some select other funding sources. Residential Treatment Facility with a SACS accredited private school. Specializes in helping children, ages 13-17, who struggle with mental health and/or substance abuse issues. Serves all counties in Tennessee.

TENNESSEE PSYCHIATRIC RESIDENTIAL PLACEMENT FOR ADOLESCENT

MADISON OAKS ACADEMY Jackson, TN 731-668-5880

Kristen Cox- 217-556-3434 (Middle TN Assessments)

Tina Ayers- 731-614-2832 (Northwest and Southwest TN Assessments)

YOUTH VILLAGES- Deer Valley Linden, TN

CEDAR GROVE- Treatment for Sex Offenders

ROLLING HILLS- Psychiatric Hospital

LAKE SIDE- Psychiatric Hospital

ARROWHEAD RANCH-NORMANDY, TN (Boys Only And It Is A Level 1 Facility, 1 Year Commitment)

OASIS CENTER- SHELTER Nashville, TN

CUMBERLAND HEIGHTS- Psych Residents Nashville Janice Vance (615)-636-1175

HERMITAGE HALL- Nashville, TN (Male Adolescent Sex Offenders, Level Iv)

SEQUEL YOUTH SERVICES

Admission Director 865-494-5554 Ext.340 at Norris Academy

Dawn Kozlowski-Dunaway, Admission Director at Kingston Academy 865-376-2296.

MCDOWELL- Dyersburg, TN (Detention Beds)

OAK PLAINS ACADEMY

VILLAGE BEHAVIORAL HEALTH

Clay McCoy, Director of Business Development

865-380-4452 (referrals)

865-970-1866 (fax)

Clay.McCoy@AcadiaHealthcare.com Contact: 865-970-1263 or website is

www.VillageBH.com.

Most commercial insurances accepted, TennCare, private pay, and some select other funding sources. Residential Treatment Facility with a SACS accredited private school. Specializes in helping children, ages 13-17, who struggle with mental health and/or substance abuse issues. Serves all counties in Tennessee.

OUTPATIENT AND INTENSIVE OUTPATIENT PROVIDERS

MENTAL HEALTH CO-OP (Nashville- Michael Kershner 615-743-1623)

HEALTH CONNECT AMERICA (Several Locations)

CENTERSTONE

GUIDANCE CENTER Smyrna, TN
TEEN TRAX Murfreesboro, TN

BUDGETING/ FINANCIAL GUIDANCE AND SELF-SUFFICIENCY

CATHOLIC CHARITIES OF EAST TENNESSEE, INC.

119 Dameron Ave. Knoxville, TN 37917
(865) 603-3864

Provides social services to those in need, including but not limited to children's emergency shelter, pregnancy services, therapeutic counseling, tuition evaluation for private schools, housing counseling, housing for seniors, budgeting, housing community for those with HIV/AIDS, housing for those with severe mental illnesses, immigrant services, group home services for male youth ages 12 and older, and more.

CATHOLIC HISPANIC MINISTRY

(865) 637-4769

Provides assistance and guidance for Hispanic families, financial assistance.

EMPOWER COCKE COUNTY

Provides free parenting, budgeting, domestic violence, alcohol and drug classes, and anger management classes as well as assistance with household items, clothing, and rent and utility assistance.

<http://empowercockecounty.com/>

(423)-532-1308

HELEN ROSS MCNABB

Firm Foundations for Self-Sufficiency
901 E. Summitt Hill Drive, Knoxville, TN 37915
(865) 524-7483

Employment, education, housing, transportation needs, other issues leading to self-sufficiency.

CAR SEAT AND INSTALLATION

COCKE COUNTY SHERIFF'S DEPARTMENT

111 Court Ave Newport, TN 37821
(423) 623-6004

Provides free car seats and installation to those in need as well as replacement car seats after expiration or accident

CHILDCARE

EAST TENNESSEE CHILD CARE RESOURCE AND REFERRAL NETWORK

600 Henley Street UT Conference Center, Suite B045, Knoxville, TN 37996-4102
(865) 974-7750

Helps parents seeking childcare to find child care providers in their area.

HEADSTART

Phone: 423- 623-3287 and 423-623-2516

FAX: 623-7252

Provides educational, health, and social services; encourages parent involvement; and offers special services for the disabled and pre-school aged children.

SUNSET GAP COMMUNITY CENTER

(423) 623-4313

Offers a pre-school program for three to five year old children; some transportation is provided.

JOLLY TOTS

(423) 623-0675, 625-0601

CLOTHING

DOUGLAS-CHEROKEE NEIGHBORHOOD SERVICE CENTER - Cocke County

Newport, TN

(423) 623-3066

Provides possible food, rent, utility, emergency shelter, housing, health, employment, and family support services.

EMPOWER COCKE COUNTY

Provides free parenting, budgeting, domestic violence, alcohol and drug classes, and anger management classes as well as assistance with household items, clothing, and rent and utility assistance.

<http://empowercockecounty.com/>

423-532-1308

FEED MY SHEEP MINISTRIES

(423) 625-3130

Free clothing closet.

PARROTTSVILLE UNITED METHODIST CHURCH

Open Saturdays 9am-noon

COUNSELING/MENTAL HEALTH

CHEROKEE MENTAL HEALTH

(423) 623-5301

Provides counseling for drug and alcohol abuse, eating disorders, women's support groups, parenting classes.

CONTACT HELPLINE

P.O. Box 11234, Knoxville, TN 37939

(865) 523-9124 (Hotline)

(865) 523-9108 (Business)

Serves all areas. Phone volunteers, who are trained to do supportive listening, suicide prevention, crisis intervention and give information and referral when needed, provide services 24 hours per day. Services include KIDKALL, a children's helpline: Parent Helpline; Reassurance program for the elderly/shut-in.

EMPOWER COCKE COUNTY

Provides free parenting, budgeting, domestic violence, alcohol and drug classes, and anger management classes as well as assistance with household items, clothing, and rent and utility assistance.

<http://empowercockecounty.com/>

423-532-1308

COVENANT COUNSELING & CONSULTATION SERVICES

3214 Tazewell Pike, Suite 203

Knoxville, TN 37918

(865) 337-7375 Phone

(865) 337-7382 Fax

Individual counseling, family support and counseling, parenting support.

CROSSROADS INTEGRATED HEALTH SERVICES

PO Box 1678

836 West First North St.

Morristown, TN 37814

(423) 581-5342 Phone

HEALTH CONNECT AMERICA, INC.

1517 East Andrew Johnson Hwy

Morristown, TN 37813

423-839-2550 Phone

423-839-2552 FX

www.healthconnectamerica.com

Providing In-home services for families who are identified as “at risk,” Case management Services for support in the home, and Medication Management Services. HCA also provides Mental Health IOP, and Alcohol and Drug IOP. HCA serves Grainger, Hamblen, Cocke, Claiborne, Sevier, Hawkins, Hancock, Jefferson, and Greene Counties.

HELEN ROSS MCNABB

Cocke County Outpatient Center

639 Cosby Highway, Newport, TN 37821

Office: (423) 613-5777

Monday – Friday 8:00 a.m. - 5:00 p.m.

After Hours: (865) 637-9711

Fax: (423) 613-5778

Services Offered: The Cocke County Outpatient Center provides outpatient mental health services to children, adults and families. The facility also houses staff for school-based services, juvenile justice services, early intervention and prevention services and case management services.

PROJECT AGAINST SEX ABUSE OF APPALACHIAN CHILDREN

Helen Ross McNabb

901 East Summit Hill Drive, Suite 103, Knoxville, TN 37915

(865) 546-7483

Provides counseling and therapy. Treats adolescent sex offenders and adult survivors of sexual abuse. Accepts

TN Care and a sliding fee scale available.

WELLSPRINGS COUNSELING GROUP

824 West First North Street

Morristown, TN 37814

(423) 587-9339 Phone

Individual counseling

YOUTH VILLAGES SPECIALIZED CRISIS SERVICES

1-866-791-9224

Provides assessment and evaluation of children and youth, up to age 18, who are experiencing a psychiatric emergency. Specially trained crisis counselors are available 24 hours a day to respond to crises rapidly and effectively, wherever they occur.

DISABILITY SERVICES

AMERICAN COUNCIL FOR THE BLIND

1-800-424-8666

ARC OF TENNESSEE

3000 North Central, Knoxville, TN 37917

(865) 524-1311

A family-based organization committed to securing for all people with mental retardation or other disabilities the opportunity to choose and realize their goals of where and how they live, learn, work, and play. Encourage and promote inclusion within communities of individuals with mental retardation, other disabilities as they live, learn, work and play.

AUTISM SOCIETY OF EAST TENNESSEE (ASA-ETC)

PO Box 18494

Knoxville, TN 37928

(865) 247-5082 Phone

COCKE COUNTY HEALTH DEPARTMENT

CSS (Children's Special Services) Program

430 College Street, Newport, TN 37821

(423) 623-8733

The CSS Program assists with medical treatment for children from birth to 21 years age who have a chronic illness or a medical condition which may affect the functioning of a child. A team approach is used to assist families in obtaining coordinated and comprehensive health care for their child. Other services covered are medical supplies/drugs, therapy, hearing evaluations, and special foods.

DISABILITY RESOURCE CENTER

900 East Hill Avenue, Suite 120, Knoxville, TN 37915

(865) 637-3666

(865) 637-6796 TTY (for deaf only)

Provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

DOWN SYNDROME AWARENESS GROUP OF EAST TENNESSEE

PO Box 53575

Knoxville, TN 37950

(865) 202-8867 Phone

Education and family support.

FAMILY VOICES

955 Woodland Street
Nashville, TN 37206
(615) 383-9442 Phone

Family to family health information center that provides support, information, resources and training for parents of children with disabilities.

STEP, Inc. – TENNESSEE’S PARENT TRAINING AND INFORMATION CENTER

712 Professional Plaza
Greeneville, TN 37745
(423) 639-0125 ext. 17 Phone
(423) 636-8217 Fax

Assists parents in understanding special education rights and how to advocate for their children.

TENNESSEE’S EARLY INTERVENTION SYSTEM (TEIS)

2726 Island Home Blvd., Knoxville, TN 37920
(865) 579-3099

TEIS provides services for developmentally delayed children. They also offer resource referrals and family services for parents and caregivers.

TENNESSEE INFANT PARENT SERVICE (TIPS School)

2726 Island Home Blvd. Knoxville, TN 37920
(865) 579-3099

TIPS is a statewide home-based program for the families of preschoolers having hearing loss, vision loss, multiple challenges, a diagnosed condition that has a high probability of resulting in developmental delay. TIPS also provides a link between the child’s home-based program and childcare environment. Serving children ages birth through 3.

DOMESTIC VIOLENCE

SAFE SPACE

Cocke County (423) 237-6626
Jefferson County (865) 397-8546
Sevier County (865) 453-9254
Hotline: 1-800-244-5968

EDUCATION

APPALACHIAN EDUCATIONAL OPPORTUNITY CENTER

Newport, TN

(423) 623-1291

Offers educational counseling, advice and aids to adults about Pell grant information and GED practice tests.

BEN W HOOPER EDUCATIONAL CENTER

(423) 623-6073

Career training to high school students and Vocational Classes at night for adults.

COCKE COUNTY ADULT EDUCATION CENTER

(423) 613-0032

Provides GED preparation classes.

DOUGLAS CHEROKEE HEAD START

353 Driskill Circle

Newport, TN 37821

(423) 623-3287

Center based and home-based opportunities for children 3-5 years old and comprehensive services for the families. Call for applications and information.

GOODWILL INDUSTRIES – KNOXVILLE, INC.

Certified Nurse Assistant Training

2812 W. Andrew Johnson Hwy

Morristown, TN

(423) 587-9075 Phone

Free or low-cost CNA classes.

HiSET/GED (PROJECT FUNDED BY THE TN DEPARTMENT OF LABOR AND WORKFORCE DEVELOPMENT)

1-844-323-7323 Phone

Free classes offered in 2 locations within the community.

SAVE THE CHILDREN

Early Steps to School Success

Marci Wilds -Shaffer

(423) 237-5461

Free scheduled visits from a trained early childhood educator, education groups, child play groups and storybook hours, book bag lending program to encourage early literacy.

UT EXTENSION EDUCATION CLASSES

Cocke County

360 E. Main Street, Suite 110

Newport, TN 37821

(423) 623-7531 Phone

(423) 623-7505 Fax

Free classes including: eat smart and move more, arthritis exercise, food preservation education, and dining with diabetes

VOCATIONAL REHABILITATION

High school- (423) 625-3929, Adult-623-1291

Helps persons with disabilities as they move from school to work.

VETERANS UPWARD BOUND

University of Tennessee

1912 Andy Holt Avenue, 25 HPR Bldg., Knoxville, TN 37996

(865) 974-4466

For veterans (low-income or first in family to go to college) who are potential college students, even if they need a GED first. Free services to prepare for enrollment in postsecondary programs at vocational, technical, or college level. Must have been discharged from military on or after January 31, 1955, under conditions other than dishonorable.

FOOD ASSISTANCE

BREAD BASKET

(423) 623-8630

Provides emergency food and counseling.

CENTRAL CHARITIES

(423) 623-1291

Offers emergency assistance.

COCKE COUNTY HEALTH DEPARTMENT-WIC Program

430 College Street, Newport, TN 37821

(423) 623-8733

A federally funded program that assists pregnant mothers, or parents with pre-school aged children maintain nutrition and a balanced diet, also provides monthly food vouchers.

DOUGLAS-CHEROKEE NEIGHBORHOOD SERVICE CENTER - Cocke County

Newport, TN

(423) 623-3066

Provides possible food, rent, utility, emergency shelter, housing, health, employment, and family support services.

DOUGLAS-CHEROKEE SENIOR NUTRITION PROGRAM

Newport, TN

(423) 623-3711 OR (423) 623-3066

Provides home-delivered meals to homebound senior citizens age 60 and older.

GOD'S HANDS FOOD MINISTRY

Newport , TN

423-248-5081

Delivers food items to any in need free of charge.

FEED MY SHEEP MINISTRIES – Soup Kitchen

(423) 625-3130

Provides four free meals each week.

ON GOD'S WINGS

(423) 613-5023

Provides emergency food and counseling.

ONE HARVEST

Oneharvest.org

Provides grocery relief and financial support. Groceries are sold in a quantity that can fit into a medium-sized box at \$37.50 per unit. Each month's menu is different from the previous month and consists of both fresh and frozen items. Generally, one unit of food assists in feeding a family of four for about one week. Accepts Food Stamps.

Host sites: Mt. Zion Baptist Church

(423) 487-2409

PAY IT FORWARD

539-B West Broadway (Behind Krystal's)

Newport, TN 37821

(423)608-3217

Thursday Only 10am-5pm

SUNSET GAP COMMUNITY CENTER

(423) 623-4313

Provides a food pantry.

USDA COMMODITIES

Every 3 months

Notice in the Newport Plain Talk

HEALTH/MEDICAL

COCKE COUNTY HEALTH DEPARTMENT

430 College Street, Newport TN 37821

(423) 623-8733

Provides adult and childhood immunizations, family planning, pregnancy and STD testing, childhood dental services, childhood health screenings, and primary care for uninsured adults ages 19-64 years.

DOUGLAS CHEROKEE NEIGHBORHOOD CENTER

623-3066

Provides food, energy assistance, shelter, clothing, family support, companionship, and medicine.

INTERFAITH HEALTH CLINIC

315 Gill Ave., Knoxville, TN 37917

(865) 546-7330

Serves all areas. Primary medical care, dental care, mental health treatment, counseling, eye care, pharmacy. Hospitalization for diagnosis and treatment.

REMOTE AREA MEDICAL

1834 Beech St., Knoxville, TN 37920

(865) 579-1530

Free vision care provided during weekend clinics staffed by volunteer providers. Clinics may be requested by county health departments and other social service agencies.

Unemployed, uninsured, and low-income people are served. No charge for services.

HISPANIC SERVICES

CATHOLIC CHARITIES OF EAST TENNESSEE, INC.

119 Dameron Ave. Knoxville, TN 37917

(865) 603-3864

Provides social services to those in need, including but not limited to children's emergency shelter, pregnancy services, therapeutic counseling, tuition evaluation for private schools, housing counseling, housing for seniors, budgeting, housing community

for those with HIV/AIDS, housing for those with severe mental illnesses, immigrant services, group home services for male youth ages 12 and older, and more.

HOLA HORA LATINA

PO Box 32192, Knoxville, TN
(865) 588-1923

Exists to bring Latino community together.

HISPANIC CHAMBER OF COMMERCE

17 Market Square #201, Knoxville, TN
(865) 246-2628

Direct community and business services organization catering to the Hispanic and Latino community.

HOME REPAIR

APPALACHIAN HOUSING AUTHORITY

(423)475-5611, (423) 623-5174

Families in need can apply to receive roof repairs or replacements, painting, construction, foundation repairs, plumbing repairs, electrical repairs, and wheelchair ramp construction.

CLINCH-POWELL

PO Box 379
7995 Rutledge Pike Rutledge, TN 37861
(865-828-5927 Phone
800-814-6355 Toll Free
(865)828-5212 Fax

Homebuyer counseling, education, foreclosure prevention, financing for lending and repair, affordable rentals

EAST TENNESSEE HUMAN RESOURCES AGENCY

Newport, TN
(423)623-8748

Offers free insulation, window and door caulking, weather-stripping, repair of broken windows, underpinning, and storm windows, and insulation of water heaters.

HABITAT FOR HUMANITY

(423)625-9748

Assists in home repairs through a grant or low income housing loans.

LIVE-IT

Newport, TN 37865

(865) 223-7599

Provides repairs and home services to people in need, with an expectation that they will in some way “pay it forward”. Services are free.

HOUSEHOLD ITEMS**CENTRAL CHARITIES**

(423)623-1291

Offers emergency assistance.

EMPOWER COCKE COUNTY

Provides free parenting, budgeting, domestic violence, alcohol and drug classes, and anger management classes as well as assistance with household items, clothing, and rent and utility assistance.

<http://empowercockecounty.com/>

423-532-1308

ON GOD'S WINGS

(423) 613-5023

Provides clothing, household items, and counseling.

HOUSING/HOMELESSNESS**DOUGLAS CHEROKEE NEIGHBORHOOD CENTER**

(423) 623-3066

Provides food, energy assistance, shelter, clothing, family support, companionship, and medicine.

EMPOWER COCKE COUNTY

Provides free parenting, budgeting, domestic violence, alcohol and drug classes, and anger management classes as well as assistance with household items, clothing, and rent and utility assistance.

<http://empowercockecounty.com/>

423-532-1308

HUD

(423) 625-0386, 586-5115

Arranges rental assistance for single parents with dependents.

KNOX AREA RESCUE MINISTRIES

Serenity Shelter

Location unpublished

(865) 971-HOPE

Serves all areas. Offers 24 hr. crisis line. Serves Battered and emotionally abused women.

Provides lodging, clothing and meals, appropriate programs, recovery, referral service.

KNOXVILLE UNION RESCUE MISSION/ NEW LIFE INN

418 Broadway, Knoxville, TN 37917

(865) 673-6540

Serves all areas. Shelter for homeless, counseling, and referral, case management. Offers emergency shelter, meals, and recovery services.

NEWPORT HOUSING AUTHORITY

(423) 623-1517

Provides housing on a sliding scale fee to low income families.

OPPORTUNITY HOUSING

(423) 638-4099

Offers shelter, clothing, transportation, and job placement.

RURAL DEVELOPMENT—USDA

4730 New Harvest Lane, Suite 300

Knoxville, TN 37918

(865) 523-3338

Provides loans for low-income families to purchase a home.

SALVATION ARMY

Men's Shelter

409 North Broadway, Knoxville, TN 37917

(865) 525-0434

Serves all areas. Shelter for homeless; must be sober, have valid ID, and be able to work.

SAMARITAN HOUSE FAMILY MINISTRIES

865-475-5032

165 Jericho Rd. Jefferson City, TN 37760

Samaritan House is a women and children's homeless shelter where residents can stay up to 45 days while they seek permanent housing and income. Residents are provided with necessary housing items and food during their stay. Residents must be women or families

with children; couples must be married. Samaritan House seeks to be a family friendly environment prohibiting the use of drugs and alcohol.

TENNESSEE VALLEY COALITION TO END HOMELESSNESS

1-877-488-8234

Funds and assistance to pay rent or mortgage to stabilize living situation, when eviction is imminent. Must have some type of sustainable monthly income.

TNHOUSINGRESOURCE.ORG

1-866-973-3147 or www.tnhousingresource.org

One-stop shopping for housing and apartments in all counties in Tennessee.

VOLUNTEERS OF AMERICA

1501 East Fifth Avenue, Knoxville, TN 37917

(865) 525-7136

Serves all areas. Offers shelter for homeless, case management services focused on increasing self-sufficiency skills, 3 meals a day, advocacy, and referrals to community resources. Must be homeless and either a single woman or family (one or two parents) with children.

WOMEN'S SHELTER—JOY BAKER CENTER

409 N. Broadway, Knoxville, TN 37917

(865) 522-4673

Serves battered and emotionally abused women in all areas. Provides shelter, clothing, meals, appropriate programs, recovery, and referral service.

LEGAL

LEGAL AID OF EAST TENNESSEE

Jeffrey A. Armstrong

Legal Aid of East Tennessee

1001 West Second North Street

Morristown, TN 37814

423-587-4850 (Ext. 1703)

423-587-4857 (Fax.)

jarmstrong@laet.org

Provides a wide range of civil matters-based on income and assets

OFFICE ON AGING

(423) 623-3737

Assists seniors with legal issues.

TRISTAR LEGAL SERVICES

134 Court Ave., Suite 101

Sevierville, TN 37862

Offers free consultations and payment plans on a sliding scale, specializing in family and juvenile law matters.

MENTORSHIP PROGRAMS**BIG BROTHER BIG SISTER OF EAST TENNESSEE**

318 N. Gay St. #100

Knoxville, TN 37917

(865) 523- 2179

<http://www.tennesseebig.org/>

Provides mentorship programs for children and youth ages 6-18.

Tennessee Advocacy Talk's (TAT) Youth Coaching Program

www.tenntalk.org

Individual and peer coaching and mentoring program that is mainly offered virtually through Skype or telephone calls with outings throughout the year. All teens ages 13-17 accepted.

PARENTING**BAPTIST CENTER**

1-423-525-9068

Provides diapers for needy families.

COCKE COUNTY ADULT EDUCATION CENTER

(423) 625-9615

Free parenting classes to assist with teen and child behavior problems.

COCKE COUNTY FAMILY RESOURCE CENTER

(423) 625-9615

Parenting Classes, home visits, conflict resolution and healthy relationship classes.

COCKE COUNTY HEALTH DEPARTMENT

HUGS (Help Us Grow Successfully) Program

430 College Street, Newport, TN 37821

(423) 623-8733

The HUGS Program provides ongoing home visits and support for either prenatal clients, infants or children under six years of age who are at risk for medical problems or developmental delays. Services given are: parenting skills education, preventive health teaching, early childhood education, medical care coordination, and prenatal education.

EMPOWER COCKE COUNTY

Provides free parenting, budgeting, domestic violence, alcohol and drug classes, and anger management classes as well as assistance with household items, clothing, and rent and utility assistance.

<http://empowercockecounty.com/>

423-532-1308

HEALTHY FAMILIES EAST TENNESSEE

865-637-9711

Meredith A. Brannan, B.S., Healthy Families Team Leader

meredith.brannan@mcnabb.org

Office: 865-637-9711 Ext. 1191

Fax: 865-523-6827

Helen Ross McNabb C&Y Center

600 Arthur Street, Knoxville, TN 37921

Offers education and support services to first time parents. A Family Support Worker visits the home. Children can stay enrolled in the program until age 5 or they start an educational program like preschool or kindergarten. The program is free. Healthy Families provides child development information, positive parenting skills, school readiness, effective discipline, and fun activities.

LADIES OF CHARITY

(423) 522-6341

Provides diapers for needy families. Classes include parenting, communication, self-esteem, managing anger, parenting styles, discipline, resolving conflict etc.

PARENTS ANONYMOUS OF TENNESSEE

1-800-356-6767

Parent helpline—a free 24-hour support line for parents.

RELATIVE CAREGIVER PROGRAM/FOOTHILLS OMNI COMMUNITY HEALTH

Kingston/ALL EAST TN

(865) 755-3290 or 1-866-321-9111

The Relative Caregiver Program serves every county in East Tennessee. Provides assistance, support to relatives who are raising their grandchildren, nieces, nephews.

Includes the following services: Assessment of needs, home and community-based services and referral to other supports, caregiver support groups, enrichment opportunities, family advocacy, short-term case management, one-time emergency financial and/or start-up assistance.

PREGNANCY

OPTIONS PREGNANCY CENTER

Provides free, confidential pregnancy counseling and abortion alternatives.
Office is located in the back of Lincoln Ave. Baptist Church
234 Lincoln Ave, Newport, TN 37821
423 - 532 - 1305
www.optionsnewport.com

RENT & UTILITY ASSISTANCE

CENTRAL CHARITIES

(423) 623-1291
Offers emergency assistance.

COCKE COUNTY 2-1-1

Dial 2-1-1 or www.211tn.org or 1-866-588-4211.
Teleinterpreter and Spanish speaking staff available. One-stop referral and assistance for financial, utility, and many other needs.

DOUGLAS CHEROKEE NEIGHBORHOOD CENTER

(423) 623-3066
Provides food, energy assistance, shelter, clothing, family support, companionship, and medicine.

EMPOWER COCKE COUNTY

Provides free parenting, budgeting, domestic violence, alcohol and drug classes, and anger management classes as well as assistance with household items, clothing, and rent and utility assistance.
<http://empowercockecounty.com/>
423-532-1308

TENNESSEE VALLEY COALITION TO END HOMELESSNESS

1-877-488-8234
Funds and assistance to pay rent or mortgage to stabilize living situation, when eviction is imminent. Must have some type of sustainable monthly income.

TRANSPORTATION

PEOPLE TO PLACES (P2P)

Jefferson City, TN

(865) 397-1250

Provides transportation services for medical services.

DIAL A RIDE (ETHRA)

(423) 623-7296

Supplies a low cost travel service by van to doctor's appointments, grocery store, or anywhere you need to go.

NEWPORT HOUSING AUTHORITY

(423) 623-1575

Provides transportation for Newport housing residents only.

TENNCARE TRANSPORTATION

1-800-671-4018

Transportation to medical appointments for TennCare enrollees is available through the individual's managed care organization (MCO). Call your managed care organization or the transportation number listed on your TennCare card to find out how transportation is arranged. Must have a social security number when calling.

MISCELLANEOUS

AT&T

1-888-757-6500

Assistance for low-income families to better afford telephone installation and service. Lifeline Assistance Plan—offers a discounted monthly rate for one telephone line per household at the principal place of residence. Proof of income eligibility will be required. Link up Tennessee—For Tennesseans who cannot afford the entire one-time installation and connection charges to have a telephone. Social worker and/or caseworker must make arrangements for the client. Income must be verified.

Jefferson County Resource Guide

EMERGENCY NUMBERS

Child Abuse Hotline.....	1-877-237-0004
Department of Children’s Services	
Adult Protective Services.....	1-888-277-8366
Emergency Ambulance, Fire, Police.....	911
Mobile Crisis- Adult.....	865-539-2409
Specialized Crisis Services – Youth.....	1-866-791-9224
Jefferson County Sheriff’s Department.....	865-397-9411
Jefferson City Police Department.....	865-475-2002
New Market Police Department.....	865-475-7997
Dandridge Police Department.....	865-397-8862
Jefferson County Clerk.....	865-397-2935
Information & Referral Search.....	211
Poison Control.....	1-800-222-1222
Jefferson- Cocke County Gas Utility District.....	865-475-7911
Shady Grove Utility District.....	865-397-3790
Alpha-Talbott Utility District.....	865-475-7200
Smoky Mountain Utility.....	865-674-0811
National Suicide Prevention Lifeline.....	1-800-273-TALK (8255)
National Youth Crisis Hotline.....	1-800-442-HOPE (4673)
National Domestic Violence Hotline.....	1-800-799-SAFE (7233)

ADVOCACY

Lakeway CASA

3441 West Andrew Johnson Hwy, Morristown, TN 37814

Phone: 423-307-5762

Fax: 423-318-1695

Denise Aludo, Executive Director, 423-307-5762

<http://lakewaycasa.org/>

CASA is a court appointed special advocate program for children who have been abused or neglected. CASA makes recommendations to the judge regarding the best interest of the child/children.

CATHOLIC CHARITIES OF EAST TENNESSEE, INC.

119 Dameron Ave. Knoxville, TN 37917

(865) 603-3864

Provides social services to those in need, including but not limited to children's emergency shelter, pregnancy services, therapeutic counseling, tuition evaluation for private schools, housing counseling, housing for seniors, budgeting, housing community for those with HIV/AIDS, housing for those with severe mental illnesses, immigrant services, group home services for male youth ages 12 and older, and more.

JEFFERSON COUNTY JUVENILE COURT

PO Box 669, Dandridge, TN 37725

(865) 397-2911

ALCOHOL & DRUG TREATMENT PROGRAMS/SUPPORT

AGAPE

428 East Scott Avenue, Knoxville, TN 37917

(865) 525-1661 (Office)

(865) 546-7577 (Admissions)

(865) 525-0596 (Service/Intake Program)

This is a residential therapeutic community for women in recovery from chemical addiction. Applicants must have 72 hours of sobriety, be at least 18 and ambulatory. Admission preference to pregnant IV drug users, but also others if space is available.

ALANON/ALATEEN

(865) 525-9040

Modeled on the Twelve Steps of AA, Alanon provides support and information to families and friends coping with the alcoholic. Alateen provides support and information

for children 10 to 20 years of age whose lives are affected by the drinking of relatives or friends.

BRADFORD HEALTH CENTER

Knoxville, TN 693-9326

Bradford provides in-patient and outpatient alcohol and drug recovery services.

COVENANT COUNSELING

Send referrals to Donna Mitchell, LMSW President/CEO

donnamitchell@comcast.net

865-254-6045

Counties served -Grainger, Blount, Sevier, Hamblen, Jefferson, Knox, Anderson Alcohol/ Drug and Mental Health, Assessments, Alcohol and Drug Treatment and Education, Parenting, Anger Management, Individual and Family, and mental health counseling.

Funding: Self-pay on a sliding scale.

HOPE OF EAST TENNESSEE, INC.

161-D Robertsville Rd., Oak Ridge, TN 37830

(865) 482-4826

Serves all areas. Offers room, board, and counseling in a structured drug-free supportive environment. Long-term residential (halfway house) alcohol and drug treatment.

NARCOTICS ANONYMOUS

1-800-249-0012

(865) 583-3536 (Helpline)

Narcotics Anonymous is a Twelve Step support group for those who are addicted to drugs. A Helpline is answered close to meeting times in our local area. Local meetings are held throughout the area.

NEW HOPE RECOVERY

233 West Main St., Morristown, TN. 37814

(423) 581-2411

Intensive outpatient treatment for substance abuse.

RENAISSANCE RECOVERY GROUP

7220 Wellington Dr. Knoxville, TN 37919

(865) 474-1299

Provides A/D treatment to include on-site IOP as well as in-home A/D support. Those needing the in-home services do not have to be utilizing IOP services from RRG and in-

home services are at no cost to those with TennCare. In-home services range from 1-3 times weekly, depending on need.

RESCUE 180

www.tndrugprevention.com

Substance abuse coalition, MADD chapter, SADD chapter, meetings are the last Thursday monthly at Dandridge Police Department.

SERENITY

Detoxification and Residential and Outpatient Services
6628 Central Avenue Pike Knoxville, TN 37912
(865) 247-5196

VILLAGE BEHAVIORAL HEALTH

Clay McCoy, Director of Business Development
865-380-4452 (referrals)
865-970-1866 (fax)
Clay.McCoy@AcadiaHealthcare.com

Contact: 865-970-1263 or website is www.VillageBH.com.

Most commercial insurances accepted, TennCare, private pay, and some select other funding sources. Residential Treatment Facility with a SACS accredited private school. Specializes in helping children, ages 13-17, who struggle with mental health and/or substance abuse issues. Serves all counties in Tennessee.

TENNESSEE PSYCHIATRIC RESIDENTIAL PLACEMENT FOR ADOLESCENTS

MADISON OAKS ACADEMY Jackson, TN 731-668-5880

KRISTEN COX 217-556-3434 (Middle TN Assessments)

TINA AYERS 731-614-2832 (Northwest and Southwest TN Assessments)

YOUTH VILLAGES Deer Valley Linden, TN

CEDAR GROVE Treatment for Sex Offenders

ROLLING HILLS Psychiatric Hospital

LAKE SIDE Psychiatric Hospital

ARROWHEAD RANCH NORMANDY, TN (Boys Only And It Is A Level 1 Facility, 1 Year Commitment)

OASIS CENTER SHELTER Nashville, TN

CUMBERLAND HEIGHTS (Psych Residents Nashville) Janice Vance 615-636-1175

HERMITAGE HALL Nashville, TN (Male Adolescent Sex Offenders, Level Iv)

SEQUEL YOUTH SERVICES

Contacts are as follows:

Admission Director 865-494-5554 Ext.340 at Norris Academy Dawn Kozlowski-
Dunaway Admission Director at Kingston Academy 865-376-2296

MCDOWELL Dyersburg, TN (Detention Beds)

OAK PLAINS ACADEMY

VILLAGE BEHAVIORAL HEALTH

Clay McCoy, Director of Business Development

865-380-4452 (referrals)

865-970-1866 (fax)

Clay.McCoy@AcadiaHealthcare.com

Contact: 865-970-1263 or website is www.VillageBH.com.

Most commercial insurances accepted, TennCare, private pay, and some select other funding sources. Residential Treatment Facility with a SACS accredited private school.

Specializes in helping children, ages 13-17, who struggle with mental health and/or substance abuse issues. Serves all counties in Tennessee.

OUTPATIENT AND INTENSIVE OUTPATIENT PROVIDERS

MENTAL HEALTH CO-OP (Nashville- Michael Kershner 615-743-1623)

HEALTH CONNECT AMERICA (Several Locations)

CENTERSTONE

GUIDANCE CENTER - SMYRNA, TN

TEEN TRAX - Murfreesboro, TN

ADDICTION TREATMENT/ SUBSTANCE ABUSE FACILITIES

THE BRIDGE RECOVERY - Bowling Green, KY (Adults)

FOUNDATION RECOVERY - CA- Marketer - Nashville (Adults)

BHG RECOVERY GROUP - Opiate Addiction (Adults)

BUDGETING/ FINANCIAL GUIDANCE AND SELF-SUFFICIENCY

CATHOLIC CHARITIES OF EAST TENNESSEE, INC.

119 Dameron Ave. Knoxville, TN 37917

(865) 603-3864

Provides social services to those in need, including but not limited to children's emergency shelter, pregnancy services, therapeutic counseling, tuition evaluation for private schools, housing counseling, housing for seniors, budgeting, housing community for those with HIV/AIDS, housing for those with severe mental illnesses, immigrant services, group home services for male youth ages 12 and older, and more.

CATHOLIC HISPANIC MINISTRY

(865) 637-4769

Provides assistance and guidance for Hispanic families, financial assistance.

CLEARPOINT/CREDABILITY

309 College Street, Maryville, TN 37804

(800) 251-2227 Personal Financial Counseling

EAST TN HUMAN RESOURCE AGENCY - Knox County - Choices

9111 Cross Park Drive, #D-100, Knoxville, TN 37923

(865) 251-4897 x1

State Medicaid Waiver Program

FIVE RIVERS REGIONAL CAREER CENTER

6057 West A.J. Hwy, Morristown, TN 37877

(423) 317-1060

Provides employment and career development skills.

JEFFERSON COUNTY 2-1-1

Dial 2-1-1 from any landline phone

865-692-5258

Information and referral for virtually any service needed in the Jefferson county area.

JEFFERSON COUNTY PUBLIC LIBRARY

Dandridge Public Library

1235 Circle Drive, Dandridge, TN 37725

(865) 397-9758 - phone

(865) 397-0950 – fax

JEFFERSON CITY PUBLIC LIBRARY

1427 Russell Avenue, Jefferson City, TN 37760

(865) 475-9094 – phone

(865) 475-1253 – fax

KNOX HOUSING PARTNERSHIP

Financial Fitness Classes

109 N Winona Street, Knoxville, TN 37917

(865) 637-1679 Personal Financial Counseling

TEAM-DAD

By: Douglas-Cherokee Neighborhood Service Center
Jefferson City, TN
(865) 475-4745

Assists with finding a job, filling out an application, preparing a resume, and setting up job interviews.

TAX PAYER ADVOCATE SERVICES - IRS Problems

Toll-free Number (877) 777-4778
Taxpayer Advocate Services

TN DEPT OF HUMAN SERVICES - Jefferson County Families First/TANF

1050 Hwy. 92, Dandridge, TN 37725
(865) 397-9401

CHILDCARE

EAST TENNESSEE CHILD CARE RESOURCE AND REFERRAL NETWORK

600 Henley Street UT Conference Center, Suite B045, Knoxville, TN 37996-4102
(865) 974-7750
Helps parents seeking childcare to find child care providers in their area.

CHURCHES IN JEFFERSON COUNTY

Dandridge churches only assist Dandridge residents.

Jefferson City Churches assist EVERYONE in Jefferson County.

New Market Churches only assist New Market, Straw Plains, and Jefferson City residents.

White Pine Churches only assist White Pine residents.

Faith Baptist Church.....	(865)-475-7608
First Baptist Church of Dandridge.....	(865)-397-3940
First Baptist Church of Jefferson City.....	(865)-475-3826
First Methodist Church of Dandridge.....	(865)-397-2730
First Presbyterian Church of Jefferson City.....	(865)-475-2761
First United Methodist Church of Jefferson City.....	(865)-475-2827
Holy Trinity Catholic Church.....	(865)-471-0347
Lebanon Baptist Church.....	(865)-475-4373
Magna View Baptist.....	(865)-475-5601
New Market Baptist.....	(865)-475-4862
White Pine Methodist Church.....	(865)-674-2869

CLOTHING

APPALACHIAN OUTREACH

Clothing and Furniture Ministries P. O. Box 71904
190 West Old Andrew Johnson Highway
(865) 475-5611
Email Aoutreach@cn.edu

Each month families who are attempting to live on a small income or no income come to find good used clothing. The clothing comes from donations from the community.

CAPTIVE FREE MINISTRY

6052 West AJ Highway, Talbott
(865) 322-2722

Household items, bedding, comforter sets, other furnishings, small food pantry, clothing.

COUNSELING/ MENTAL HEALTH

CATHOLIC CHARITIES

119 Dameron Avenue Knoxville, TN 37917
(865) 524-9896

Offers reality based therapy that helps clients gain effective control of their lives through increased self awareness. Services include individual, family, marital and group therapies. Services are provided on a voluntary basis with payment based on a sliding scale.

CHEROKEE HEALTH SYSTEMS

120 Hospital Dr # 230, Jefferson City, TN 37760
(865) 471-0312

Serves Jefferson County.

Offers behavioral health care.

Cherokee serves children, adolescents and adults. Cherokee has a sliding scale fee and accepts TENNCare.

Or

6350 W. Andrew Johnson Highway, Talbott, TN 37877
Phone: (423) 587-7337 Fax: (423) 586-0614

Services: Pediatric Primary Care and Behavioral Health.

CONTACT HELPLINE

P.O. Box 11234, Knoxville, TN 37939

(865) 523-9124 (Hotline)

(865) 523-9108 (Business)

Phone volunteers, who are trained to do supportive listening, suicide prevention, crisis intervention and give information and referral when needed, provide services 24 hours per day. Services include KIDKALL, a children's helpline; Parent Helpline; and a Reassurance program for the elderly and shut-in.

HEALTH CONNECT AMERICA, INC

1517 East Andrew Johnson Hwy Morristown, TN 37813

423-839-2550 Phone

423-839-2552 FX

www.healthconnectamerica.com

Providing In-home services for families who are identified as "at risk," Case management Services for support in the home, and Medication Management Services. HCA also provides Mental Health IOP, and Alcohol and Drug IOP. HCA serves Grainger, Hamblen, Cocke, Claiborne, Sevier, Hawkins, Hancock, Jefferson, and Greene Counties.

PROJECT AGAINST SEX ABUSE OF APPALACHIAN CHILDREN

901 East Summit Hill Dr. Suite 103, Knoxville, TN 37915

(865) 546-7483

Provides counseling and therapy. Treatment for adolescent sex offenders and adult survivors of sexual abuse. Accepts TENNCare and a sliding fee scale available.

YOUTH VILLAGES SPECIALIZED CRISIS SERVICES

1-866-791-9224

Provides assessment and evaluation of children and youth, up to age 18, who are experiencing a psychiatric emergency. Specially trained crisis counselors are available 24 hours a day to respond to crises rapidly and effectively, wherever they occur.

DISABILITY SERVICES

ARC OF TENNESSEE

3000 North Central, Knoxville, TN 37917

(865) 524-1311

A family-based organization committed to securing for all people with mental retardation or other disabilities the opportunity to choose and realize their goals of where and how they live, learn, work, and play. They empower and support individuals and their families through advocacy and education services. They encourage and promote inclusion within

communities across the state of individuals with mental retardation and other disabilities as they live, learn, work and play.

TENNESSEE'S EARLY INTERVENTION SYSTEM (TEIS)

2726 Island Home Blvd., Knoxville, TN 37920

(865) 579-3099

TEIS provides services for developmentally delayed children. They also offer resource referrals and family services for parents and caregivers.

TENNESSEE INFANT PARENT SERVICE (TIPS School)

2726 Island Home Blvd., Knoxville, TN 37920

(865) 579-3099

TIPS is a statewide home-based program for the families of preschoolers having hearing loss, vision loss, multiple challenges, a diagnosed condition that has a high probability of resulting in developmental delay. TIPS also provides a link between the child's home-based program and childcare environment. Serving children ages birth through 3.

TN PROTECTION & ADVOCACY INC.

(865) 689-9020

AMERICAN COUNCIL FOR THE BLIND

1-800-424-8666 National information, referral, and consumer advocacy.

AT&T CARE FOR CUSTOMERS WITH DISABILITIES

1-888-390-7770

Billing inquiries, to apply for reduced rates on long-distance calls carried by BellSouth (for people whose disability requires use of a text telephone), to request a copy of the text telephone (TTY) directory, and other services for customers with disabilities. Some long-distance companies offer special rates, free services, or special equipment for people with disabilities; call your long-distance company to inquire.

DISABILITY RESOURCE CENTER

900 East Hill Avenue, Suite 120, Knoxville, TN 37915

(865) 637-3666

(865) 637-6796 TTY (for deaf only)

Provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

EDUCATION

APPALACHIAN OUTREACH Computer Training

P. O. Box 71904 190 West Old Andrew Johnson Highway
(865) 475-5611

Provides computer skills training. The goal of the program is to help each individual develop an interest in learning how to use computers to improve their job marketability.

EXPERIENCE WORKS Senior Workforce Solutions

1954 Quail Hollow Road, Morristown, TN 37814
(423) 587-3696

Offers employment and training programs that let individuals earn while you learn new job skills. Also assists with finding part-time or full-time work.

VETERANS UPWARD BOUND

1912 Andy Holt Avenue, 25 HPR Bldg. University of Tennessee, Knoxville, TN 37996
(865) 974-4466

For veterans (low-income or first in family to go to college) who are potential college students, even if they need a GED first. Free services to prepare for enrollment in postsecondary programs at vocational, technical, or college level. Must have been discharged from the military on or after 01/31/1955, under conditions other than dishonorable.

HEAD START By Douglas-Cherokee Economic Authority

P.O. Box 1218, Morristown, TN 37816
(423) 587-4500 ext. 35

Center based and home based opportunities for children 3-5 years old and comprehensive services for the families. Call for applications and information.

FOOD/ NUTRITION

ONE HARVEST

Oneharvest.org

Provides grocery relief and financial support. Groceries are sold in a quantity that can fit into a medium-sized box at \$37.50 per unit. Each month's menu is different from the previous month and consists of both fresh and frozen items. Generally, one unit of food assists in feeding a family of four for about one week. Accepts Food Stamps. Host site: Hope Center in Jefferson City - 423-509-4317

APPALACHIAN OUTREACH Food Pantry

P. O. Box 71904 190 West Old Andrew Johnson Highway
(865) 475-5611

Email Aoutreach@cn.edu

Provides food for families throughout Jefferson County on a regular basis and on an emergency basis. This service also puts together food baskets for families living on a very small income.

CAPTIVE FREE MINISTRY

6052 West AJ Highway, Talbott
(865) 322-2722

Household items, bedding, comforter sets, other furnishings, small food pantry, clothing

NEIGHBORHOOD SERVICE CENTER By: Douglas Cherokee Economic Authority

1429 Maple Street, Jefferson City, TN
(865) 475-4745

Helps address the need for food within the communities. A garden seed program is available in the spring and gives seed and information on planting, harvesting, and preserving food.

STRAWBERRY PLAINS COMMUNITY FOOD PANTRY

Strawberry Plains United Methodist Church
3173 Old A.J. Highway, Strawberry Plains, TN 37870
865-933-8580

Food is distributed on the 1st and 3rd Thursday of each month. The times are from 10am to 12 pm and from 7pm to 8pm.

Dandridge Ministerial Association.....	865-397-2730
Dept. of Human Services.....	865-397-9401
Elijah's Food Pantry.....	865-898-4451
First Baptist Church / Dandridge.....	865-397-3940
Freedom Fellowship.....	865-674-0394
Swannsylvania Baptist Church.....	865-397-9502
Tennessee Opportunity (TOPS).....	423-581-8666

HEALTH/ MEDICAL/ DENTAL

FAMILY RESOURCE CENTER

341 West Broadway Boulevard, Jefferson City, TN 37760
(865) 475-4596

Provides health and social service information. Has a free developmental screening for all 4 years olds. Also provides age appropriate child development information. Annual checks by the staff to screen the child's hearing and vision.

JEFFERSON CITY COMMUNITY CENTER

1247 North Highway 92, Jefferson City, TN 37760

(865) 475-2924

Provides classes on cardio training, Pilates, Step, Yoga, and Arthritis Aqua. There is a charge for adults attending these classes. Please call the center for details.

JEFFERSON RURAL CLINIC

126 W. Old A.J. Hwy, Jefferson city, TN

(865) 471-5525

Provides free medical and dental outpatient care to the underserved of Jefferson, Grainger and Cocke Counties.

JEFFERSON COUNTY HEALTH DEPARTMENT

931 Industrial Park Rd., Suite 200, Dandridge, TN 37725

(865) 397-3930

STINSON & STINSON

(865)-475-2762

113 E Broadway Blvd, Jefferson City, TN 37760

Offers discounted prices for dental care.

HISPANIC SERVICES

ALIANZA DEL PUEBLO

2536 Martin Mill Pike, Knoxville, TN

(865) 573-2254

Housing resources/services for Hispanic families.

CATHOLIC CHARITIES OF EAST TENNESSEE, INC.

119 Dameron Ave. Knoxville, TN 37917

(865) 603-3864

Provides social services to those in need, including but not limited to children's emergency shelter, pregnancy services, therapeutic counseling, tuition evaluation for private schools, housing counseling, housing for seniors, budgeting, housing community for those with HIV/AIDS, housing for those with severe mental illnesses, immigrant services, group home services for male youth ages 12 and older, and more.

HISPANIC MENTORING OFFICE

1510 N. Liberty Hill Road #C, Morristown, TN

(423) 587-4744

HISPANIC CHAMBER OF COMMERCE

17 Market Square #201, Knoxville, TN

(865) 246-2628

Direct community and business services organization catering to the Hispanic and Latino community.

HOLA HORA LATINA

PO Box 32192, Knoxville, TN

(865) 588-1923

Exists to bring Latino community together.

HOME REPAIR

APPALACHIAN OUTREACH - Home Repair Ministry

P. O. Box 71904190 West Old Andrew Johnson Highway Jefferson City, TN 37760

(865) 475-5611

Email Aoutreach@cn.edu

Assists low income families struggling to maintain their homes. College students, church members, or individuals from volunteer organizations who donate their time perform the home repairs. Renovations include projects as small as painting to completing room additions.

LIVE-IT

PO Box 416, Seymour, TN

(865) 223-7599

Serves all East Tennessee, Kentucky. Provides repairs and home services to widows in need, with an expectation that they will in some way "pay it forward".

HOUSEHOLD ITEMS

APPALACHIAN OUTREACH Clothing and Furniture Ministries

P. O. Box 71904 190 West Old Andrew Johnson Highway

(865) 475-5611

Email Aoutreach@cn.edu

Assists families who are living on a small income or no income to find furniture. The furniture comes from donations from the community.

CAPTIVE FREE MINISTRY

6052 West AJ Highway, Talbott
(865) 322-2722

Household items, bedding, comforter sets, other furnishings, small food pantry, clothing.

HOUSING /HOMELESSNESS

CATHOLIC CHARITIES OF EAST TENNESSEE, INC.

119 Dameron Ave. Knoxville, TN 37917
(865) 603-3864

Provides social services to those in need, including but not limited to children's emergency shelter, pregnancy services, therapeutic counseling, tuition evaluation for private schools, housing counseling, housing for seniors, budgeting, housing community for those with HIV/AIDS, housing for those with severe mental illnesses, immigrant services, group home services for male youth ages 12 and older, and more.

SAMARITAN HOUSE FAMILY MINISTRIES

865-475-5032
165 Jericho Rd. Jefferson City, TN 37760

Samaritan House is a women and children's homeless shelter where residents can stay up to 45 days while they seek permanent housing and income. Residents are provided with necessary housing items and food during their stay. Residents must be women or families with children; couples must be married. Samaritan House seeks to be a family friendly environment prohibiting the use of drugs and alcohol.

TENNESSEE VALLEY COALITION TO END HOMELESSNESS

1-877-488-8234

Funds and assistance to pay rent or mortgage to stabilize living situation, when eviction is imminent. Must have some type of sustainable monthly income.

TNHOUSINGRESOURCE.ORG

1-866-973-3147 or www.tnhousingresource.org
One-stop shopping for housing and apartments in all counties in Tennessee.

KNOXVILLE UNION RESCUE MISSION/ NEW LIFE INN

418 Broadway, Knoxville, TN 37917
(865) 673-6540

Serves all areas. Shelter for homeless, counseling, and referral, case management. Offers emergency shelter, meals, and recovery services.

KNOX AREA RESCUE MINISTRIES

Serenity Shelter Location unpublished

(865) 971-HOPE

Serves all areas. Offers 24 hr. crisis line. Serves Battered and emotionally abused women.

Provides lodging, clothing and meals, appropriate programs, recovery, referral service.

SALVATION ARMY Men's Shelter

409 North Broadway, Knoxville, TN 37917

(865) 525-0434

Serves all areas. Shelter for the homeless; must be sober, have valid ID, and be able to work.

WOMEN'S SHELTER—JOY BAKER CENTER

409 N. Broadway, Knoxville, TN 37917

(865) 522-4673

Serves battered and emotionally abused women in all areas. Provides shelter, clothing, meals, appropriate programs, recovery, and referral service.

VOLUNTEERS OF AMERICA

1501 East Fifth Avenue, Knoxville, TN 37917

(865) 525-7136

Serves all areas. Offers shelter for homeless, case management services focused on increasing self-sufficiency skills, 3 meals a day, advocacy, and referrals to community resources. Must be homeless and either a single woman or family (one or two parents) with children.

LEGAL DISCRIMINATION HOTLINE

1-800-251-3589

For employment and housing concerns.

KNOXVILLE LAWYER INFORMATION AND REFERRAL SERVICE

(865) 522-7501

LEGAL AID OF EAST TENNESSEE.

Legal Aid of East Tennessee

1001 West Second North Street Morristown, TN 37814

423-587-4850 (Ext. 1703)

jarmstrong@laet.org

Provides a wide range of civil matters-based on income and assets.

TRISTAR LEGAL SERVICES

134 Court Ave., Suite 101 Sevierville, TN 37862

Offers free consultations and payment plans on a sliding scale, specializing in family and juvenile law matters.

MENTORSHIP PROGRAMS

BIG BROTHER BIG SISTER OF EAST TENNESSEE

318 N. Gay St. #100 Knoxville, TN 37917

(865) 523- 2179

<http://www.tennesseebig.org/>

Provides mentorship programs for children and youth ages 6-18. Page 16 of 18

Tennessee Advocacy Talk's (TAT)

Youth Coaching Program

www.tenntalk.org

Individual and peer coaching and mentoring program that is mainly offered virtually through Skype or telephone calls with outings throughout the year. All teens ages 13-17 accepted.

PARENTING

HEALTHY FAMILIES EAST TENNESSEE

865-637-9711

Meredith A. Brannan, B.S., Healthy Families Team Leader

Meredith.brannan@mcnabb.org

Office: 865-637-9711 Ext. 1191

Fax: 865-523-6827

Helen Ross McNabb C&Y Center

600 Arthur Street, Knoxville, TN 37921

Offers education and support services to first time parents. A Family Support Worker visits the home. Children can stay enrolled in the program until age 5 or they start an educational program like preschool or kindergarten. The program is free. Healthy Families provides child development information, positive parenting skills, school readiness, effective discipline, and fun activities.

RELATIVE CAREGIVER PROGRAM/FOOTHILLS OMNI COMMUNITY HEALTH

Contact: (865) 755-3290

Or

1-866-321-9111

The Relative Caregiver Program serves every county in East Tennessee. Provides assistance, support to relatives who are raising their grandchildren, nieces, nephews. Includes the following services: Assessment of needs, home and community-based services and referral to other supports, caregiver support groups, enrichment opportunities, family advocacy, short-term case management, one-time emergency financial and/or start-up assistance.

STEPPING OUT MINISTRIES

Morristown, TN

(423) 318-0999

Parent and life skills education for women, including cooking, parenting, homemaking skills.

UNIVERSITY OF TENNESSEE EXTENSION- JEFFERSON COUNTY

1111 Lake Drive P.O. Box 579 Dandridge, TN 37725

(865)397-2969/3969

mrector@utk.edu

Website: <https://extension.tennessee.edu/jefferson/Pages/default.aspx>

Provides parenting and relationship education classes, budgeting information and financial management education, and nutrition and health information/classes.

PREGNANCY

Catholic Charities Pregnancy Help Center

Helpful, non-judgmental assistance for couples and individuals dealing with the varied challenges of parenthood.

Project Rachel

Non-judgmental, caring support for those dealing with the legion of emotions following an abortion.

24-Hour Helpline: 1-877-990-4673

Contact: Sandi Davidson, Program Leader II, (865) 776-4510, (865) 251-0488

Or

sandi@cctn.org

Life Outreach Center (LOC)

865-471-0510

<http://www.lifeoutreachcenter.net/>

Life Outreach Center offers guidance and resources for anyone involved in an unplanned pregnancy. All services are free and confidential. The goal of the center is to provide

spiritual, emotional and physical support, while upholding the sanctity of human life, encouraging abstinence, and discouraging the disastrous choice of abortion.

RENT & UTILITY ASSISTANCE

KNOX HOUSING PARTNERSHIP - HUD Certified Housing Counseling

109 N Winona Street, Knoxville, TN 37917
(865) 637-1679
HUD Approved Counseling Agencies

LOW INCOME HEATING ASSISTANCE

1429 Maple Street, Jefferson City, TN 37760
(865) 475-4745

Eligible households must meet income guidelines and must provide documentation of all household income. The total gross annual income must not exceed 125% of the Federal Poverty guidelines. It is also helpful to bring documentation of your home energy costs.

DOUGLAS-CHEROKEE NEIGHBORHOOD SERVICE CENTER

Jefferson City, TN
(865) 475-4745

Provides possible food, rent, utility, emergency shelter, housing, health, employment, and family support services.

TENNESSEE VALLEY COALITION TO END HOMELESSNESS

1-877-488-8234

Funds and assistance to pay rent or mortgage to stabilize living situations, when eviction is imminent. Must have some type of sustainable monthly income.

TNHOUSINGRESOURCE.ORG

1-866-973-3147

www.tnhousingresource.org

One-stop shopping for housing and apartments in all counties in Tennessee.

TRANSPORTATION

EAST TENNESSEE HUMAN RESOURCE AGENCY (ETHRA)

9111 Cross Park Dr., Suite D-100, Knoxville, TN 37923
(865) 691-2551

Provides transportation; anyone can ride. Fares: \$3.00 per trip/\$6.00 for a round trip within the county of residence. An additional \$3.00 is charged for every county line crossed. All extra stops are \$1.00.

PEOPLE TO PLACES (P2P)

Jefferson City, TN

(865) 397-1250

Provides transportation services for medical services.

TENNCARE TRANSPORTATION

1-800-671-4018

Transportation to medical appointments for TennCare enrollees is available through the individual's managed care organization (MCO). Call your managed care organization or the transportation number listed on your TennCare card to find out how transportation is arranged. Must have a social security number when calling.

MISCELLANEOUS

AT&T

1-888-757-6500

Assistance for low-income families to better afford telephone installation and service. Lifeline Assistance plan offers a discounted monthly rate for one telephone line per household at the principal place of residence. Proof of income eligibility will be required. Link up Tennessee -For Tennesseans who cannot afford the entire one time installation and connection charges to have a telephone. Social workers and/or caseworkers must make arrangements for the client. Income must be verified.

OFFICE ON AGING

1427 Russell Avenue Suite A, Jefferson City, TN 37760

(865) 475-2222

JEFFERSON COUNTY SENIOR CENTER

807 West Jefferson Street, Jefferson City, TN 37760

Scott County Resource Guide

Food & Nutrition

American Cancer Society (423)663-2821
Caring Heart Food Ministry (423)346-8683
Empty Stocking Fund (423)663-2821
Food Stamp Program (423)663-2821
Michael's Mission (423)-286-9908
Outreach Ministries of Scot County (423)663-3982
St. Jude's Catholic Church (423)-569-9584
Scott County Extension Services (423)663-4777
Scott County Emergency Food Bank (423)663-4240
FAITH Meals (423)663-3212
Unicorn Fund (423)663-2821

Clothing Resources

Bethlehem Baptist Church- Oneida (423)569-4518
Goodwill Industries- Oneida (423)286-8737
Family Resource Center- (423)569-3303
Michael's Mission- (423)286-9908
Morgan-Scott Project- (423)965-3131
Salvation Army- (423)569-2677/(865)525-9401
Unicorn Fund- (423)663-2821
Winfield Baptist Church- (423)569-5519

Employment Resources

School-to-Career (423)663-3280
Service Corps of Retired Exec (SCORE) 1-800-634-0245
SAI (423)663-9300
TN Department of Employment (423)569-6361
TN Small Business Dev Center (423)483-2668
Workforce Network (423)569-9348

Housing/Repair/Services

Appalachia Habitat for Humanity (423)627-2507
Appalachia Service Project, Inc. (423)854-8800
Ayers Real Estate & Auction (Housing) (423)569-7922
Big Emory Baptist Association (865)882-6446
Confrontation Point Ministries (865)858-0140
Heritage Hills Apartments (423)663-4220
Highlander Point Apartments (423)663-4244
Housing Opportunities & People (423)663-3818

HUD Housing East TN (865)286-6929
LaFollette Housing Authorities (423)569-8401
Longmire Auction & Real Estate (423)286-5263
Morgan-Scott Project (423)965-3131
Oak Apartments (423)569-9113
Rural Development, USDA (865)523-3338
West Haven Apartments (423)663-3898
Winfield Ridge with Volunteer (423)569-5100

Hospitals

Baptist Hospital of East TN (Emergency) (865)632-5111/(Non-emergency) (856)632-5011
Baptist West Hospital (865)218-7011
Baptist Hospital for Women (865)218-7011
East TN Children's Hospital (865)983-7211
Fort Sanders Regional Medical Center (Emergency) (865)541-1285/(Non-emergency) (865)541-111
Methodist Medical Center of Oak Ridge (865)835-1000
Parkwest Medical Center (Emergency) (865)373-1280/(Non-emergency) (865)373-1000
Saint Mary's Medical Center (Emergency) (865)545-7954/(Non-emergency) (865)545-1000
UT Medical Center (Emergency) (856)544-9401/(Non-emergency) (865)544-9000

Children's Services

An Act of Love Adoptions 1-800-277-5387
Boy's & Girl's Club (423)286-9500
CASA (423)663-8943
Child Support Division (423)663-2532
Children's Center (423)569-8900
Clinch-Powell Ed-Coop
 Burchfield (423)569-5022
 Fairview (423)663-9301
 Huntsville (423)663-9301
 Robbins (423)663-4668
 Winfield (423)569-2147
Love for Children Foster Care (423)663-2484
Guardian Angel (423)569-4105
Department of Children's Services (423)663-4119
Department of Human Services (423)663-2821
Morgan-Scott Project (423)965-3131
Parents Preventative Abuse Helpline 1-800-356-6767

Ridgeview 1-800-834-4178
Scott Appalachian, Inc. (423)663-9300
Scott County Dental Clinic (423)663-8200
Scott County Health Department (423)663-2445
Scott County Shriners Club (423)664-3223
TN Department of Health 1-800-325-3894

Education

Adult Literacy Program (423)569-9348
AmeriCorps (931)372-6339
GED Program (423)569-9348
Generations United (202)638-1263
Roane State Community College (423)663-3878
TN Technology Center (423)663-4900
Workforce Network (423)569-9348

Libraries

Huntsville Public Library (423)663-9230
Library Services for the Deaf (Nashville) 1-800-342-3262
Oneida Public Library (423)569-8634
Winfield Public Library (423)569-9047

Abuse

Alcoholics Anonymous 1-800-422-6456
Child Abuse Report 1-877-237-0004
Community Health of TN (423)562-1156
Methodist Church AA Meetings (423)569-8828
Mothers Against Drunk Driving (MADD) 1-877-275-5233
Peninsula Hospital 1-800-526-8215
National Alcohol and Substance Abuse Information 1-800-784-6776
Ridgeview Outpatient Clinic (423)569-7979
Children's Center of the Cumberlands (423)569-8900/childrensctr@highlands.net

Counseling Services

Scott County Women's Shelter (423)569-3333
STAND (423)286-9925
TN Department of Human Services 1-888-277-8366
CASA (423)663-8943
Children's Center (423)569-8900
Christian Counseling Center (423)569-7962

Mobile Crisis Line 1-800-870-5481
Mountain Recovery Drug & Alcohol (Becky Nolan) (423)663-9768
Ridgeview Outpatient Clinic (423)569-7979
SAI (423)663-9300
Scott County Women's Shelter (423)569-3355
Veteran's Affairs Outpatient Clinic (865)545-4592

Crisis & Hardship Assistance

American Red Cross (865)483-5641
Appalachia Habitat Resale Store (423)628-2081
FEMA 1-800-621-3362
Morgan-Scott Project (423)965-3131

Emergency Numbers

Emergency 911
Oneida Police Department (423)569-4255
Poison Control Center of TN (615)936-0760
Scott County Ambulance (423)569-6000
Scott County Rescue Squad (423)569-8200
Scott County Sheriff (423)663-2245
Winfield Police (423)569-4400

Eyecare Services/Assistance

American Council of the Blind 1-800-424-8666
Deaf-Blind Services 1-800-628-7818
East TN Lion's Club (865)305-9625
Scott County Lion's Club (423)569-9000
Senior Eyecare Program 1-800-222-3937
TN Services for the Blind (865)594-6060

Financial Assistance

Black Lung Office 1-800-366-4628
Consumer Credit Counseling (865)522-2661
Property Tax Relief (423)663-2598
Social Security Administration (423)569-4712
Supplemental Security Income (423)569-4712
TN Department of Human Services (423)663-2821

Grandparent's Rights

AARP Grandparent Info (202)434-2277
Foothills Care, Inc. (865)376-3464
Generations United (202)289-3979

Homeless Shelters

House of Hope (865)482-4826
Community Health of East TN (423)526-1156
Scott County Homeless Shelter (423)663-3333

Legal Services

Child Support Division (423)663-2532
Disability Law Advocacy Center 1-800-342-1660
District Attorney General (Lori Phillips-Jones) (423)663-3522
Legal Aid of Middle TN (865)483-8454
Public Defender (Mark Blakely) (423)663-2321
Rural Legal Services 1-800-483-8454
TN Elder Law Hotline (423)765-0128

Medical Insurance/Financing

Cover Tennessee (865)268-3786
Legal Aid Society of Middle Tennessee (865)483-8454
Medicaid/TennCare (423)663-2821
Medicare 1-800-633-4227
Medicare Beneficiary Program (423)663-2821
State Health Insurance 1-877-801-0044
TennCare (423)663-2821
TennCare Information Line 1-866-311-4287
TN Department of Commerce (615)741-2241

Military Services

American Red Cross (865)584-2999
Oneida Lodge (423)569-5607
US Department of Veteran Affairs 1-800-827-1000
Scott County Veteran's Office (423)663-4289
VFW Post 5669 (423)569-5664

Support Groups

American Cancer Society (423)663-8566
Children's Center (423)569-8900

Hope for Tomorrow Cancer Support (423)663-8566
Methodist Church AA Meetings (423)569-8828

Tax Information

Internal Revenue Services (IRS) 1-800-829-1040
Property Tax (423)663-2598
Tax Counseling for the Elderly 1-888-277-7669

Transportation

ETHRA 1-800-232-1565 Ext. 3025
Cancer Van (423)663-2000
SAI (423)663-9300
Scott County Shriner Club (423)663-3223

Utilities & Assistance

Citizens Gas Utility District (423)569-4457
Comcast Cable Company 1-800-266-2278
ETHRA (423)286-6929
First United Methodist Church (423)569-8828
Highland Communications (423)569-3535
Huntsville Utility District (423)663-3550
Huntsville Waste Water Treatment Plant (423)663-3253
LIHEAP (423)286-6929
Michael's Mission (423)286-9908
Morgan-Scott Project (423)965-3131
Oneida Water and Sewer (423)569-6311
Plateau Electric Company (423)569-8591
Salvation Army (423)569-2677
Unicorn Fund (423)663-2821 Ext. 112