BILLING FOR MEDICATIONS FOR OPIOID USE DISORDER (MOUD) PROVIDERS
Billing and Coding Fact Sheet

BACKGROUND

Medications for Opioid Use Disorder (MOUD) is the use of medication to treat opioid use disorder (OUD) and prevent opioid overdose. MOUD is also often used interchangeably with Medication-Assisted Treatment (MAT), but MAT combines the medication treatment with counseling and behavioral therapies. Three medications (buprenorphine, methadone, and naltrexone) have been approved by the FDA to treat opioid dependence by relieving symptoms of withdrawal. The goal of MOUD is to prevent relapse and overdose. Some patients gradually decrease the dose until medications are discontinued, whereas others will remain on MOUD for their lifetime. MOUD is proven to be both safe and effective for treating opioid dependence and preventing opioid overdose (1).

MOUD requires a treatment team working together to provide services for each patient and as of January 1, 2020, TennCare-contracted managed care organizations (MCOs) are reimbursing for treatment services by physicians, nurse practioners and physician's assistants. The patient must have an ICD-10 Code F11.20 for Opioid Dependence listed as their current diagnosis (2).

BESMART PROGRAM (3)

Buprenorphine Enhanced Supportive Medication Assisted Recovery and Treatment (BESMART) Program

BESMART is a sub-network inside each of the TennCare MCO's networks. It is only for TennCare-contracted providers who have completed a contract with each MCO and are prescribing buprenorphine. To be in the BESMART network, a provider must (1) have a Medicaid ID, (2) be a licensed physician, nurse practioner or physician's assistant, (3) provide and track all services required, (4) attest to the MAT program description for each MCO that they contract with and (5) contract with each individual MCO. While the program description is the same for all of the MCOs, each MCO manages its own BESMART sub-network.

BESMART was developed by TennCare to create a more consistent treatment experience for the service provider and the member and to facilitate a better partnership between TennCare, MCOs, providers and members.

BESMART PROVIDER BENEFITS

- Clinical & care coordination support

- Increased data on quality & health outcomes

- Enhanced reimbursement from MCOs

- Access to monoproduct buprenorphine

- Shortened prior authorization form

- Members can access increased buprenorphine treatment dosage options

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TWO TYPES OF BILLING MODELS(4)

Out of Pocket Payment
Each facility will need to develop a payment structure or sliding scale system for services provided to patients who do not have insurance or are paying out of pocket. It is also recommended that providers identify policies and procedures to address late payments or failure to pay for services provided.

MCO and Third Party Reimbursement
Providers can also apply to be a provider with TennCare-contracted managed care organizations (MCOs) for reimbursement and familiarize themselves with the individual requirements.

SUBMITTING CLAIMS(5)

Providers should always follow the guidance in the MCO Provider Manuals, but here is some basic guidance:

Claims should be <u>filed within 120 days</u> of date of service and <u>must</u> include:

1. G Code Associated with the service.
2. Prescribing physician's National Provider Identifier (NPI).
3. Organizational NPI as the billing provider.

CARE COORDINATION SERVICES (6)

Care coordination services can be used as a part of OUD treatment. Care coordinators coordinate and refer to services and therapies to meet an individual's comprehensive health need and ensure that all members of the treatment team are up to date on member health needs and treatment. It can help to improve retention in treatment and ensure successful connections to medical and behavioral interventions. Provider must employ or partner with a care coordination resource in order to participate in the BESMART program. The provider is required to document the care coordination activities in the patient's chart. These can include:

- Coordination of communication between prescriber and other therapy or health treatment providers who are treating the same individual (e.g. Primary Care Physician, specialist, surgeon, OB/GYN, etc.).

- Supporting access to pharmacy services, including ensuring prior authorizations are completed and supporting the patient to receive prescribed medications in a timely manner.

- Coordination of drug screens.

- Coordination of other recovery support services (e.g. 12-step) as indicated.

- Coordination of transportation needs with the member's MCO for appointments as indicated.

- Coordination of care for recovery or social services (e.g. housing, employment, legal assistance); and

- Coordination with local emergency room providers in potential drug overdoses.

*Care coordinators must meet the qualifications set forth by TennCare.

FOR MORE INFORMATION

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THE UNIVERSITY OF TENNESSEE KNOXVILLE
DEPARTMENT OF PUBLIC HEALTH

Project HOPE
HEALING LIVES THROUGH PREVENTION AND EXPERTISE

RURAL COMMUNITIES OPIOID RESPONSE PROGRAM FOR EAST TENNESSEE CONSORTIUM
RCORP-ETC

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